# Gaggenau

en-us Operating instructionsfr-ca Notice d'utilisation

# Dishwasher DF250/DF251

# Table of contents

Safety Definitions	6
IMPORTANT SAFETY INSTRUCTIONS	7
Risk of fire, electrical shock, or serious injury	7
GROUNDING INSTRUCTIONS	8
Safe Operation	8
Proper Care and Maintenance	9
Causes of Damage	10
Getting Started	11
Appliance overview	11
Operating panel	12
Dishwasher interior components	12
Display indicators	12
Info button	12
Time setting	12
Switching on the appliance for the first time	13
Settings	13
Home Connect™ System	15
Setting up the app	15
Setting up Home Connect	15
WLAN 🛜	15
Network login	15
Connect to App	15
Remote start button	16
Wi-Fi without a connection to the	
Home Connect server	16
Remote diagnosis	16
Water softening system / special salt	16
Water hardness table	16
Adjusting the water softening system	17
Using special salt	17
Detergent with a salt component	18
Switching off water softening system	18
Rinse Aid	18
Adding rinse aid	18
Setting the amount of rinse aid used	19
Switching off rinse aid refill indicator	19

Loading the Dishwasher	20
Dishware material	20
Glass and silverware damage	20
Loading the racks	21
Loading patterns	21
Unloading the dishwasher	23
Adjusting the height of the rack	23
RackMatic® System	23
Removing/Installing third rack	24
Removing/Installing upper rack with Rackmatic®	25
Rack features	26
Detergent	28
Adding detergent	28
Combination detergent	29
Dishwasher Cycles	30
Dishwasher Cycle Options	31
Intensive Zone	31
Turbo >>	31
Extra Dry	31
Wash Cycle Information	31
Operating the Dishwasher	32
Protection against unintentional operation	32
Operating the touch buttons	32
Changing the settings	32
AquaSensor	33
Time display	33
Sensor setting	33
Extra Dry	33
Eco forecast	33
Auto power off	33
Tone volume	33
Button volume	33
Greeting	34
Factory setting	34
Switching the appliance on	34
Delay start time	34
InfoLight® *	34
EmotionLight	35
Wash cycle end	35
Switching off the appliance	35
Interrupting the wash cycle	35
Cancel a cycle (reset)	35
Changing the wash cycle	35

#### en-us

Care and Maintenance	36
Cleaning the dishwasher	36
Special salt and rinse aid	36
Filters	36
Spray arms	38
Drain pump	38
Preparing your unit for vacation	39
Winterizing your unit	39
Troubleshooting	40
Error message	40
Fault table	40
Customer Service	47
Statement of Limited Product Warranty	47
What this Warranty Covers & Who it Applies to:	47
How Long the Warranty Lasts	47
Repair/Replace as Your Exclusive Remedy	48
Out of Warranty Product	48
Warranty Exclusions	48
How to Obtain Warranty Service	49
Installation and connection	49
Parts included	49
Safety instructions	49
Delivery	50
Technical specifications	50
Installation	50
Drain connection	50
Water supply connection	51
Hot water connection	51
Electrical connection	52
Removing the appliance	52
Transporting the appliance	52
Securing the appliance against frost	52

Congratulations, and Thank You from Gaggenau®!

Thank you for selecting a Gaggenau dishwasher. You have joined the many consumers who demand quiet and superior performance from their dishwashers.

This manual was written with your safety and convenience in mind, and the information contained herein is very important. We highly recommend that you read this manual before you use your dishwasher for the first time.

To learn even more about your dishwasher and available accessories, as well as many other top quality Gaggenau appliances, visit our website at www.gaggenau-usa.com.

Please contact us if you have any questions or comments.

Gaggenau 1901 Main Street, Suite 600 Irvine, CA 92614 USA

Phone +1-877-442-4436 info@gaggenau-usa.com www.gaggenau-usa.com

# **Safety Definitions**

# $\overline{\mathbf{\Lambda}}$

# **WARNING**

This indicates that death or serious injuries may occur as a result of non-observance of this warning.



# **CAUTION!**

This indicates that minor or moderate injuries may occur as a result of non-observance of this warning.

**NOTICE:** This indicates that damage to the appliance or property may occur as a result of non-compliance with this advisory.

**Note:** This alerts you to important information and/or tips.



# **IMPORTANT SAFETY INSTRUCTIONS**

#### READ AND SAVE THESE INSTRUCTIONS

This dishwasher is provided with Installation Instructions and this Use and Care Manual. Read and understand all instructions before using the dishwasher.

This dishwasher is intended for use up to a maximum altitude of 13,000 ft (4,000 meters) above sea level.

To reduce the risk of fire, electrical shock, or serious injury, observe the following:



#### WARNING

# Risk of injury or death!

Misuse of the dishwasher can result in serious injury or death. Do not use the dishwasher in any way not covered in this manual or for any purpose other than those explained in the following pages.



#### **WARNING**

#### Risk of injury!

Severe injury and/or product damage could result from the use of unauthorized service technicians or non-original replacement parts. All repairs must be performed by an authorized service technician using only original equipment factory replacement parts.



#### WARNING

#### Risk of electrical shock or fire!

Electrical shock or fire could result if the electrical supply for the dishwasher covered in this manual is incorrectly installed or if the dishwasher has been improperly grounded. Do not use the dishwasher covered in this manual unless you are certain the electrical supply has been correctly installed and the dishwasher has been properly grounded.



#### WARNING

#### Health hazard!

Never use harsh chemicals to clean your dishwasher. Some bleach-based products can damage your dishwasher and may present health hazards!



# IMPORTANT SAFETY INSTRUCTIONS

# READ AND SAVE THESE INSTRUCTIONS

#### **GROUNDING INSTRUCTIONS**

This appliance must be grounded to a metal, permanent wiring system or an equipment grounding conductor must be run with the circuit conductors and connected to the equipment grounding terminal or lead on the dishwasher. See the Installation Instructions included with this dishwasher for more information on electrical requirements.



#### WARNING

#### Risk of electric shock!

This appliance must be grounded. In the event of a malfunction or breakdown, grounding will reduce the risk of electric shock by providing a path of least resistance for electric current. This appliance is equipped with a cord having an equipment-grounding conductor. Improper connection of the equipment-grounding conductor can result in risk of electric shock. Check with a qualified electrician if you are in doubt whether the appliance is properly grounded.

#### Safe Operation

Use this dishwasher only for its intended function, which is the washing of household dishware and kitchenware rated as dishwasher safe.

Use only detergents or rinsing agents recommended for use in a dishwasher, and keep them out of the reach of children.



#### **CAUTION!**

When loading items to be washed:

- Locate sharp items so they are not likely to damage the door seal.
- Load knives and other sharp utensils with their HANDLES UP to reduce the risk of cut-type injuries.
- Do not wash plastic items unless they are marked "dishwasher safe" or the equivalent. For plastic items not so marked, check the manufacturer's recommendations.
- Do not operate your dishwasher unless all enclosure panels are in place.
- Do not tamper with or override controls and interlocks.

Do not abuse, sit or stand on the door or dish racks of the dishwasher.



# **IMPORTANT SAFETY INSTRUCTIONS**

# READ AND SAVE THESE INSTRUCTIONS



#### WARNING

## Risk of injury!

To avoid risk of injury, always use caution when opening the door during or following a wash cycle as hot water or steam may escape. Do not fully open the door until water noises have stopped and steam has subsided.

To reduce risk of injury, do not allow children to play in or on the dishwasher.

When children become old enough to operate the appliance, it is the responsibility of the parents/legal guardians to ensure the children are instructed in safe practices by qualified persons.

NSF/ANSI 184 Certified residential dishwashers are not intended for licensed food establishments.

#### **Proper Care and Maintenance**



# WARNING

## Risk of explosion!

Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for two weeks or more. Hydrogen gas is explosive. Before using a dishwasher that is connected to a hot water system that has been unused for two weeks or longer, turn on all hot water faucets and let the water flow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is explosive, do not smoke or use an open flame during this time.

Remove the dishwasher door to the washing compartment when removing an old dishwasher for service or discarding.

To avoid floor damage and possible mold growth, do not allow wet areas to remain around or under the dishwasher.

**Note:** To avoid dishwasher damage, do not allow water to remain in your dishwasher systems through extended periods of freezing temperatures. Freezing temperatures can damage the water fill valve and potentially other components of your dishwasher.

**NOTICE:** It is highly recommended for the end user to become familiar with the procedure to shut off the incoming water supply and the procedure to shut off the incoming power supply. See the Installation Instructions or contact your installer for more information.

## State of California Proposition 65 Warning:



#### WARNING

This product can expose you to chemicals including vinyl chloride, which is known to the State of California to cause cancer and birth defects or other reproductive harm. For more information go to www.P65Warnings.ca.gov.

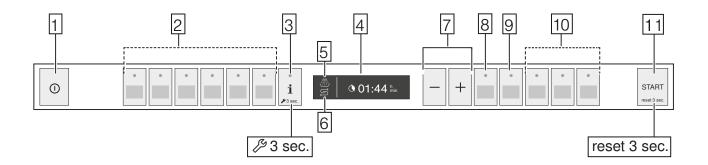
# Causes of Damage

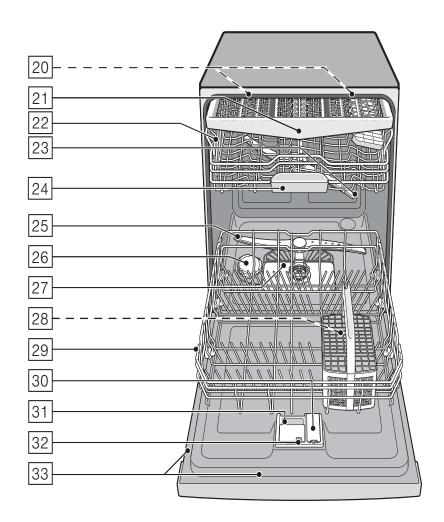
**NOTICE:** •Never use steam cleaning products to clean your dishwasher. The manufacturer will not be liable for the possible damages or consequences.

- To avoid possible dishwasher damage, do not use harsh chemicals, abrasive cleaners, scouring pads (metal or plastic), or abrasive cloths/paper towels to clean your dishwashers exterior door panel. Your dishwasher's exterior door panel can be damaged by doing so.
- To avoid dishwasher damage, do not load the dishwasher with paper products, plastic bags, packing materials or anything other than normal, dishwasher safe dishware and kitchenware.
- Protect your dishwasher from the elements. Protect against freezing to avoid possible damage to the fill valve. Damage caused by freezing is not covered by the warranty.

# **Getting Started**

# **Appliance overview**





The dotted lines show optional features which may or may not be included with your dishwasher.

#### en-us Getting Started

The numbers stated below refer to the overview images on the previous page of this manual.

# Operating panel

_ 1	On/Off button
2	Wash cycles**

- 3 Info button i
- 4 Digital display
- 5 Rinse aid refill indicator
- 6 Salt refill indicator
- 7 Selection buttons
- 8 Delay start / < button
- 9 Remote start / > buttton
- 10 Wash cycle options\*\*
- 11 START button

# Dishwasher interior components

- 20 Interior light \*
- 21 Third rack
- 22 Upper rack
- 23 Upper spray arm
- 24 Detergent tab tray
- 25 Lower spray arm
- 26 Dispenser for special salt
- 27 Filters
- 28 Silverware basket \*
- 29 Lower rack
- 30 Rinse aid dispenser
- 31 Detergent dispenser
- 32 Lock for detergent dispenser
- 33 Rating plate

# Display indicators

0:00	Cycle time remaining		
*	Lights up when rinse aid is low		
\$	Lights up when salt is low		
<u></u>	Lights up when wifi is connected		

#### Info button i

The Info button  ${\bf i}$  can be used to display additional wash cycle information.

- 1. Press the Info button i 3.
- 2. Press the wash cycle button.

Information on the selected wash cycle is indicated on the display window at the top 4.

3. To leave, press Info button i 3.

# Time setting

When the appliance is switched on for the first time, the time starts at 12:00 o'clock.

#### Set the time as follows:

- 1. Open the door.
- 2. Switch on ON/OFF switch 1.
- 3. Press Info button i 3 for 3 seconds until the following text is indicated on the display window at the top 4:

Scroll with < >

Set with - +

Leave with  $\ensuremath{\mathcal{P}}$  3 sec.

- 4. Keep pressing button > 8 until the time setting is indicated on the display window at the top 4.
- 5. Make the setting with setting buttons + 7. If the selection buttons + 7 are held down, the set values are changed in 10-minute increments.
- 6. Press and hold the Info button i 3 for 3 seconds.

The selected setting has now been stored.

**Note:** If the appliance was disconnected from the power supply for a prolonged period, the time starts at 12:00 o'clock. Set the time.

<sup>\*\*</sup> the wash cycles and options will vary by model

<sup>\*</sup> optional feature which may or may not be included with your dishwasher.

# Switching on the appliance for the first time

When you first turn on the dishwasher, you are taken directly to the settings for switching on the appliance for the first time. The following text is indicated on the display window at the top 4:

Scroll with <>
Set with +Leave with  $\mathcal{P}$  3 sec.

The required settings for switching on the appliance for the first time are listed in the table below.

#### Change the setting as follows:

- 1. Keep pressing button > 8 until the required setting is displayed.
- 2. Make the selection with setting buttons + 7.
- 3. Press and hold the Info button i 3 for 3 seconds.

The selected setting has now been stored.

Settings Switching on the appliance for the first time	Factory setting	Infotext by pressing Info button i
Language	American English	Language selection.
Time format	24h	12h or 24h.
Time setting	12:00	Set the current time.
Water soft setting	°E 0 - 8 soft	Setting water hardness. When using Multitabs, select the lowest setting.
Rinse aid setting	Level 5	Amount of rinse aid affects drying.

# **Settings**

The dishwasher has been preset with certain settings for your convenience. You can change these factory setting.

#### Change the setting as follows:

- 1. Open the door.
- 2. Switch on ON/OFF switch 1.
- 3. Press Info button i 3 for 3 seconds until the following text is indicated on the display window at the top 4:

Scroll with <>
Set with - +
Leave with \$\mathcal{P}\$ 3 sec.

- 4. Keep pressing button > 8 until the required setting is displayed.
- 5. Make the selection with setting buttons + 7.
- 6. Press and hold the Info button i 3 for 3 seconds.

The chosen setting has now been stored.

You have the option of resetting all changed settings back to the original factory settings.

**Note:** When you reset your dishwasher to the factory settings, you are taken directly to the settings for switching on the appliance for the first time.

Setting	Factory setting	Infotext	
		by pressing Info button	
Time setting	12:00	Set the current time.	
Time format	24h	12h or 24h.	
Time display	Time	Show end of wash cycle with display "Time" or "In hours".	
Language	American English	Language selection.	
Water hardness	°E0-8 Soft	Setting water hardness. When using Multitabs, select the	
		lowest setting.	
Rinse aid disp.	Level 5	Amount of rinse aid affects drying.	
Sensor setting	Standard	Adjusting water clarity detection for best cleaning results.	
Extra dry	Off	Improved drying for glasses and plasticware.	
Eco forecast	Off	Show the water and energy consumption.	

# en-us Getting Started

Setting	Factory setting	Infotext	
-		by pressing Info button	
Auto Power Off	Off	Appliance automatically switches off at end of rinsing	
		process.	
EmotionLight	On	Interior light.	
Front display*	On	The front display can be selected.	
Remaining time proj. *	On	While program is running, status information is projected onto floor.	
Infolight *	On	Light is projected to signal an active cleaning cycle.	
Start Program	Auto 130-150 °F	When switching on, the last selected wash cycle appears.	
Tone volume	Level 2	Volume of signal at end of wash cycle.	
Button volume	Level 2	Volume when using buttons.	
WLAN	on/off	Switch wireless network connection on or off.	
Network login	Manual or	Check WPS function on router. WLAN must be turned on for	
	Autom./ WPS	this setting to appear.	
		No WPS function: Manual	
		WPS function: Automatic	
Connect to App	Start with +	Connect appliance to mobile terminal device. Appliance must	
		be connected to the network for this setting to appear.	
Greeting	On	When switching on the appliance, the brand logo can be	
		deselected.	
Factory setting	Reset	Resetting to the factory setting.	
* depending on the featu	res of your dishwasher		

#### Notes

- The "Network login" menu option is only available if WLAN has been switched on.
- The "Connect to App" menu option is only available if a connection to the home network has been established.

# Home Connect™ System

This dishwasher is Wi-Fi capable and can be remotely controlled via a mobile device.

If your dishwasher does not connect to the home network, you can also operate the dishwasher manually by pressing the buttons.

Refer to appliance overview for the location of the buttons. → "Appliance overview" on page 11

# Setting up the app

To be able to operate the appliance via Home Connect, the Home Connect app must be installed on your mobile device.

Observe the supplied Home Connect documents with regard to this.

Follow the steps specified by the app to implement the settings.

# **Setting up Home Connect**

You can set your dishwasher by pressing the remote start button 9 or proceed as follows:

- 1. Open the door.
- 2. Switch on the On/Off switch 1.
- 3. Press Info button 3 for 3 seconds until the following text is indicated on the display window at the top 4:

Scroll with < >

Set with - +

Leave with Setup 3 sec.

- 4. Keep pressing button > 9 until the required setting is indicated on the display window at the top 4.
- 5. Make the setting with setting buttons + 7. See table in section
- 6. Press and hold the Info button 3 for 3 seconds.

The chosen setting has now been stored.

# WLAN 🛜

In the WLAN menu you can activate the wireless network connection with "on" and deactivate it with "off".

#### Notes

- If you have selected the Wi-Fi "off" setting, the "Network login" and "Connect to App" settings are not available.
- Remote control of the appliance requires a stable wireless network connection.

# **Network login**

In the "Network login" menu you can select between "Automatic/WPS" and "Manual" to connect the dishwasher to your home network. To do this, test the WPS function on your router.

Refer to Home Connect leaflet for detailed instructions.

**Automatic:** Connect to the home network using the WPS function of your router.

Manual: Connect your mobile device to the Home Connect network. The network settings are then manually entered using the Home Connect App to connect to your home network.

Following successful connection, the following text is indicated on the display window at the top 4: "Network login successful".

**Note:** The "Network login" menu item is not available unless you have activated WLAN.

# **Connect to App**

The "Connect to App" menu option is not available unless there was a connection to the home network.

The "Connect to App" setting establishes the link between the dishwasher, App and your user account.

Following successful connection, the following text is indicated on the display window at the top 4: "Connection to app successful".

Refer to the Home Connect leaflet for further information.

#### Remote start button

Once the dishwasher is connected to the home network, press the remote start button 9 to control the dishwasher from your device.

If the dishwasher has still not logged into Home Connect, access the Home Connect settings by pressing the remote start button 9.

Follow the directions in the supplied Home Connect leaflet.

Note: Your dishwasher is protected against unintentional operation. If the appliance door remains open for more than 4 seconds after pressing the Remote Start button 9, the operation will be paused. Press the Remote Start button 9 again and close the appliance door to resume control. Also see section

#### **Notes**

- When the login process is complete, the Remote Start button 9 goes out.
- To activate the remote control, press the Remote Start button 9.
- If the Home Connect Assistant was aborted during start-up, press the Remote Start button 9 again.
- If the connection to the router fails, ? flashes on the display.

# Wi-Fi without a connection to the Home Connect server 🕏

You can use the Home Connect App to disconnect from the Home Connect server.

The appliance is then locally connected to your mobile device without any connection to the Home Connect server.

**Note:** If you did not deactivate the connection to the Home Connect server, check your Internet connection.

# Remote diagnosis 🖔

Customer Service can use Remote Customer Service to access your appliance if you contact them.

#### Notes

- You have to confirm Customer Service access on your appliance.
- You can switch off Remote Customer Service would using the On/Off switch or deactivate Customer Service access in the Home Connect App.

# Water softening system / special salt

To ensure good rinsing results, the dishwasher requires soft water, i.e. water which is low in lime, otherwise limescale will be deposited on the utensils and interior container. Tap water above 7° dH (1.2 mmol/l) must be softened. The water is softened with special salt (regeneration salt) in the water softening system of the dishwasher. The setting and therefore the required amount of salt depends on the degree of hardness of your tap water (see following water hardness table).

#### Water hardness table

	Water hardness value °E	Hardness range	mmol/l	Set value on the machine
	0-8	soft	0-1.1	0-8
	9-10	soft	1.2-1.4	9-10
	11-12	medium	1.5-1.8	11-12
	13-15	medium	1.9-2.1	13-15
	16-20	medium	2.2-2.9	16-20
	21-26	hard	3.0-3.7	21-26
	27-38	hard	3.8-5.4	27-38
	39-62	hard	5.5-8.9	39-62

# Adjusting the water softening system

The amount of salt dispensed can be set from 0 to 62°E. Salt is not required at the set value 0-8.

#### Set the softening system as follows:

- 1. Ask your local water utility company for the water hardness value of the tap water.
- 2. Required setting can be found in the water hardness table.
- 3. Open the door.
- 4. Switch on ON/OFF switch 1.
- 5. Press Info button i 3 for 3 seconds until the following text is indicated on the display window at the top  $\boxed{4}$ :

Scroll with <>

Set with - +

Leave with  $\begin{subarray}{c} \end{subarray}$  3 sec.

- 6. Keep pressing button > 8 until the water hardness is indicated on the display window at the top  $\boxed{4}$ .
- 7. Make the selection with setting buttons + 7.
- 8. Press and hold the Info button i 3 for 3 seconds.

The chosen setting has now been stored.

## Using special salt

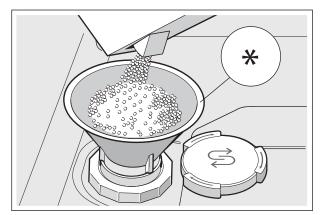
As soon as the low salt indicator 6 lights up on the digital display, salt should be topped off. Refilling the salt dispenser should be done before switching on the appliance. This ensures that extra salt water is washed out and will not corrode the rinsing tank.

**NOTICE:** Detergent will destroy the water softening system! Never pour detergent into the salt dispenser.

#### Top off the salt as follows:

- 1. Undo the screw plug on the dispenser 26.
- 2. Fill the dispenser with water (required only when switching on the appliance for the first time).
- 3. Add salt as illustrated (do not use table salt or tablets).

The water is displaced and runs out.



For more information about buying dishwasher salt, please contact Customer Service 1-800-944-2904.

# Using detergents with salt component

If combined detergents with a salt component are used, special salt can usually be omitted up to a water hardness of 21° dH (37° fH, 26° Clarke, 3.7 mmol/l). If the water hardness is over 21° dH, salt must be used.

# Switching off low salt indicator / water softening system

If the use of combined detergents with a salt component impairs the low salt indicator 6 on the control panel or the text on the display window at the top 4 (enough salt for x rinse cycles), the displays can be switched off.

Proceed as described under "Setting water softening system" and set the value to **0-8**. The water softening system and salt refill indicator are now switched off.

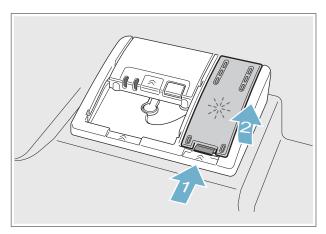
#### Rinse Aid

As soon as the low rinse aid indicator 5 lights up on the control panel, rinse aid should be topped off. The rinse aid is required for stain-free utensils and clear glasses. Use only rinse aid which the manufacturer designates as safe to use in domestic dishwashers. Combined detergents with rinse aid component may be used with soft to moderately hard water only (0-2 bands on test strip or up to an °E value of 20). For moderately hard to hard water (3 to 4 bands on test strip or °E value of 21 or higher), rinse aid must be used.

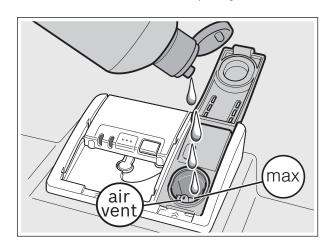
# Adding rinse aid

**NOTICE:** To avoid oversudsing or clogging, do not overfill the rinse aid dispenser 30. Wipe up any spills with a damp cloth.

1. Open the rinse aid dispenser 30 by pressing on the latch of the lid and pulling it open.



2. Add liquid rinse aid to the dispenser 30 until it is full. Do not overfill. Avoid spilling into air vent hole.



- Close the lid. Lid must be fully closed until it clicks in order to seal.
- Wipe up any excess rinse aid that may have puddled when the dispenser reservoir is full.

This prevents excessive frothing during the next wash cycle. The indicator light will go out a few moments after the dishwasher door is shut.

**Tip:** For easier pouring, remove lid from the rinse aid bottle.

**NOTICE:** Do not fill the rinse aid dispenser 30 with detergent. Doing so will damage the dishwasher.

# Setting the amount of rinse aid used

The amount of rinse aid to be dispensed can be set from 0 to 6. Set the amount of rinse aid to be dispensed to 5 to obtain a very good drying result. Do not change the amount of rinse aid unless there are streaks or water stains on the utensils. Set a lower level to avoid streaks. Set a higher level to avoid water stains.

#### Set the amount of rinse aid as follows:

- 1. Open the door.
- 2. Press on ON/OFF button 1.
- 3. Press Info button i 3 for 3 seconds until the following text is indicated on the display window at the top 4:

Scroll with <>

Set with - +

Leave with  $\space{1mu}$  3 sec.

- Keep pressing button > 8 until the rinse aid dispenser is indicated on the display window at the top 4.
- 5. Make the selection with setting buttons + 7.
- 6. Press and hold the Info button i 3 for 3 seconds.

The chosen setting has now been stored.

**Note:** Do not change the amount of rinse aid unless there are streaks (select lower setting) or water stains (select higher setting) visible on the utensils.

# Switching off rinse aid refill indicator

If the use of combined detergents with a rinse aid component impairs the low rinse aid indicator 5 on the control panel (enough rinse aid for x rinse cycles), the displays can be switched off.

Proceed as described under "Setting amount of rinse aid" and select setting **0**.

**NOTICE:** Using no rinse aid or setting the dispenser to **0** may result in longer cycle times consuming more energy and water. The higher temperatures can damage fine china or glassware.

# Loading the Dishwasher

#### Dishware material

**Note:** Before using your dishwasher for the first time, check the information in this section. Some items are not dishwasher-safe and should be hand washed; others require special loading.

Recommended	Precaution
Aluminum	Colored anodized aluminum may fade over time. Minerals in your water may cause the aluminum to darken or spot. This can usually be removed with a soap-filled steel wool pad.
China, Crystal, Stoneware	Some hand-painted utensils may discolor, fade or spot. Hand wash these utensils. Position fragile glassware so that it will not topple over or come in contact with other utensils during the wash cycle.
Glass	Make sure to use dishwasher- safe glass. Milk glass may discolor or become yellow.
Non-stick Coatings	Apply a light coating of vegetable oil to non-stick surfaces after drying.
Plastics	Make sure the plasticware is dishwasher-safe.
Stainless Steel, Sterling Silver and Silver Plates	Load these so they do not come in contact with other metals, stainless steel dishwasher tank walls or the inner door.

Not	Reason
Recommended	
Acrylic	Crazing or small cracks
	throughout the acrylic, may occur.
Adhesive-	Adhesives that join materials such
Joined Pieces	as plastic, wood, bone, steel,
	copper, tin, etc. may loosen.
Bone-Handled	Handles may separate.
Utensils	
Iron	Iron will rust. Hand wash and dry
	immediately.
Non-Dishware	Your dishwasher is intended for
Items	use in cleaning ONLY standard
	household dishware and
	kitchenware.
Pewter, Brass,	These items will tarnish. Hand
Bronze	wash and dry immediately.

# Glass and silverware damage

#### Causes:

- Glass type.
- Type of dishwasher detergent.
- Water temperature of the wash cycle.

#### Recommendation:

- Use only glasses and porcelain which the manufacturer designates as dishwasher-safe.
- Use a detergent which protects silverware.
- Use less intensive wash cycles and take glass and silverware out of the dishwasher as soon as possible after the wash cycle ends.

# Loading the racks

For best dishwashing results, observe the following when loading the dishwasher:

- Do not pre-wash items with loosely attached food soil
- Remove all food particles, bones, toothpicks and excessive grease.
- Pre-treat items having burned-on, baked-on or starchy soils.
- Load dishes in the dishwasher racks so the insides of bowls, pots and pans are facing the spray arms.
- Avoid nesting and contact points between dishes.
- Separate items of dissimilar metals. Use care to not block movement of the spray arms.
- Only wash household dishware and kitchenware rated as dishwasher-safe.

Refer to the Dishware Materials section for more information about dishware suitability.

**NOTICE:** To avoid dishwasher damage, do not load the dishwasher with paper products, plastic bags, packing materials or anything other than normal, dishwasher safe dishware and kitchenware.

#### Loading the upper rack

Ensure items do not protrude through the bottom of the racks and block the spray arms.

Note: When pushing the upper rack 22 into the dishwasher, push it until it stops against the back of the tub so the upper rack spray arm 23 connects to the water supply at the back of the tub. Do not push racks in using the door.

#### Loading the lower rack

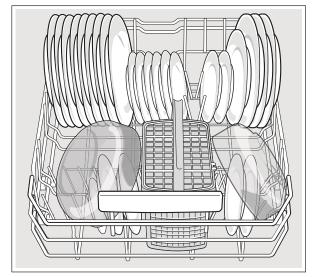
Place large items in the lower rack 29. Load pots, pans and bowls upside down.

# Loading patterns

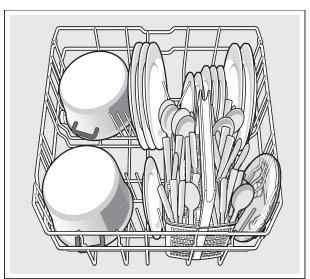
For daily, regular or typical use

#### Loading patterns for lower rack

Lower rack 29



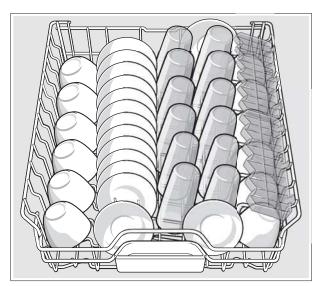
Alternate loading pattern with pots and pans



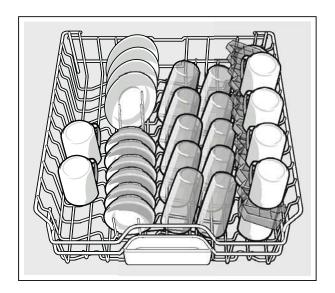
For best results, load large items face down in the lower rack.

#### Loading patterns for upper rack

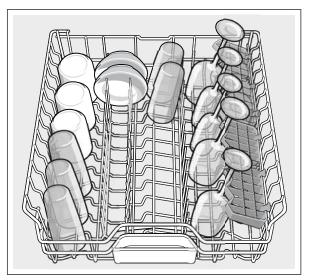
# 12 place setting suggested loading pattern, with cutlery drawer



Alternate loading pattern



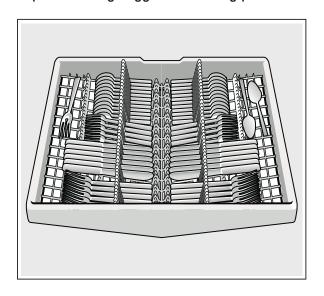
# Alternate loading pattern with stemware



Use supports to load stemware glasses in the upper rack.

#### Loading patterns for third rack

#### 12 place setting suggested loading pattern \*



# Unloading the dishwasher

# $oldsymbol{\Lambda}$

#### **CAUTION!**

Dishes can be very hot immediately after cycle ends. Open the door slightly and allow dishes to cool for a few minutes before unloading.

**Note:** Dishes are more likely to chip when unloading before cooling.

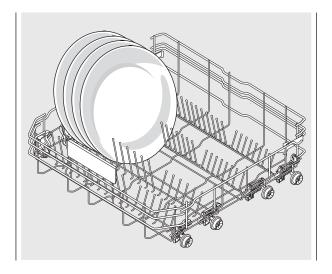
When unloading the dishwasher, to prevent water from dripping onto dry dishes, unload the lower rack 29 first. Next, unload the silverware basket 28 followed by the upper rack 22, and then the third rack (if equipped).

# Adjusting the height of the rack

The height of the upper rack 22 can be adjusted to create more space for taller utensils either in the upper or lower rack.

	Upper rack	Lower rack
Setting 1 max. ø	7 in (18 cm)	12.25 in (31 cm)
Setting 2 max. ø	8 in (20.5 cm)	11.5 in (29 cm)
Setting 3 max. ø	9 in (23 cm)	10.5 in (26.5 cm)

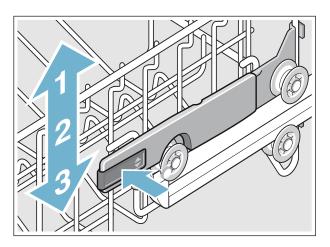
Arrange large plates up to a diameter of 12.25 in (31 cm) in the lower basket 29 as illustrated.



# RackMatic® System

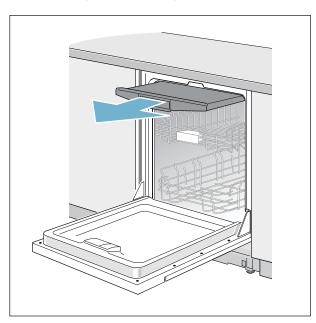
The height of the upper rack 22 can be adjusted in 3 steps to create more space for larger items in the lower rack.

- 1. Pull the upper rack out of the dishwasher until it stops.
- 2. To lower the rack, push the RackMatic® lever inward.
- 3. To raise the rack, hold the basket on the sides of the upper rack and lift it up.



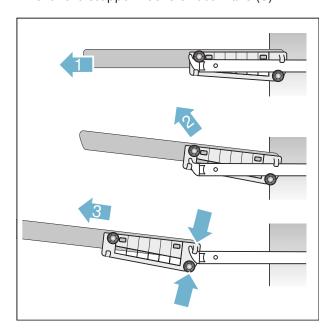
Note: Check spray arm for clearance after adjustment.

# Removing/Installing third rack



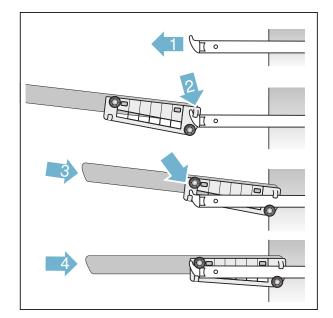
#### Removing third rack 21

- 1. Pull out third rack all the way (1).
- 2. Lift upper rollers over the stopper hooks of both rails (2).
- 3. Pull third rack out forward and upward so that the holding hooks and the lower rollers of the rack slide over the stopper hooks of both rails (3).

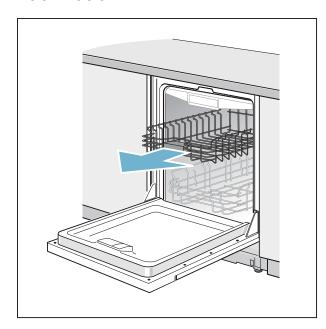


## Installing third rack 21

- 1. Pull out third rack rails all the way (1).
- 2. Insert third rack at an angle. Make sure that the stopper hooks of both rails slide in between the holding hooks and the lower rollers of the third rack (2).
- 3. Slide third rack in and lift the upper rollers over the front stopper hooks of both rails (3).
- 4. Push in third rack (4).

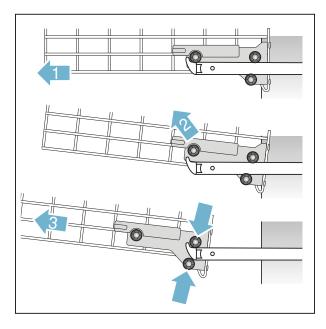


# Removing/Installing upper rack with Rackmatic®



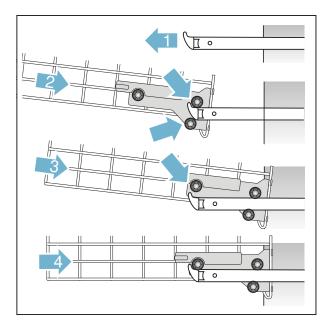
## Removing upper rack 22

- 1. Pull out upper rack all the way (1).
- 2. Lift front rollers over the stopper hook of the rail (2).
- 3. Pull out upper rack forwards and upwards so that the upper and lower rollers of the rack slide over the stopper hooks of both rails (3).



#### Installing upper rack 22

- 1. Pull out upper rack rails all the way (1).
- 2. Insert upper rack at an angle. Make sure that the stopper hooks of both rails slide in between the upper and lower rollers on the rear side of the rack (2).
- 3. Slide upper rack in and lift the upper rollers over the front stopper hooks of both rails (3).
- 4. Push in upper rack (4).



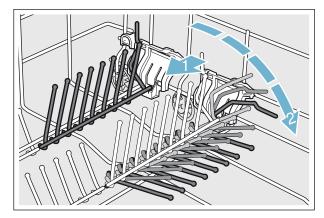
# Rack features

# Flip tines

Depending on the features of your dishwasher, the tines can be folded down. This facilitates arrangement of pots, bowls and glasses.

#### Fold down the flip tines as follows:

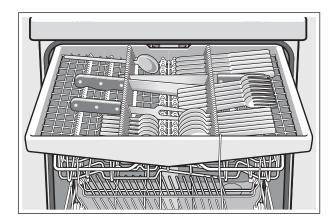
- 1. Pull flip tine gently forward and release it from the notch (1).
- 2. Push the flip tine downward to the desired position (2).



To fold up, push flip tines into an upright position until the holder engages in the notch.

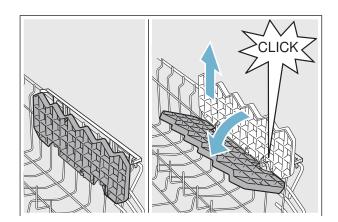
#### Third rack

The third rack horizontally positions knives, spatulas and other oversized tools for improved cleaning and easier loading and unloading. Arrange cutlery in third rack as illustrated.



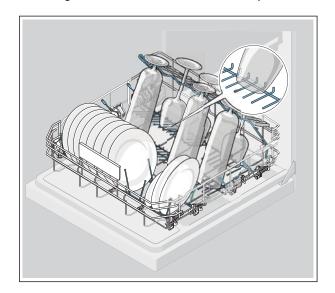
#### Cup shelves

The cup shelves and the space underneath them can be used for small cups or for larger serving utensils.



#### Stemware support

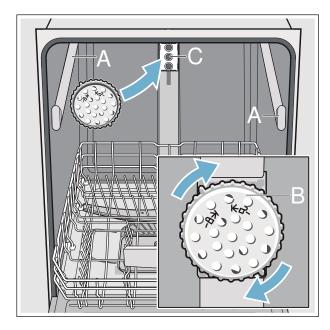
The lower rack accommodates two rows of stemware by placing glasses on angled flip tines and resting the stems against the wine stem bar and cup shelves.

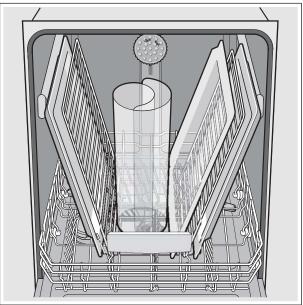


#### Extra tall item sprinkler

If an item is too tall to be placed in the lower rack 29 even with the upper rack 22 in the raised position, remove the empty upper rack 22 by pulling it out of the dishwasher until it stops. Pull the front of the rack upward and outward until the rack will not slide out anymore. Then lift it up and away from the dishwasher, until the rollers are completely free of the roller guides (A).

Set the upper rack 22 aside and push the roller guides (A) back into the dishwasher. Insert the extra tall item sprinkler (B) into the upper rack spray outlet (C) and turn the sprinkler clockwise to lock into position.





**NOTICE:** To avoid dishwasher damage, do not reinstall the upper rack 22 without removing the extra tall item sprinkler (B).

# Detergent

Use only detergent specifically designed for dishwashers. For best results, use fresh powdered dishwashing detergent or detergent tabs.

**NOTICE:** To avoid damage to dishwasher or dishware:

- Do not use hand dishwashing products in your dishwasher.
- Do not use too much detergent if your water is soft.
   Using too much detergent with soft water may cause etching in glassware and fine china.
- To best protect glassware, use a wash cycle with low temperatures or a specific glass-care cycle (depending on the model) and use a detergent that includes etch protection.

**Note:** If you do not know the hardness of your water supply, use 15 ml of detergent. Increase the amount if necessary to the least amount required to get your kitchenware clean.

# Adding detergent

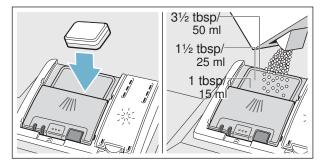
- 1. If the detergent dispenser 31 is still closed, actuate locking bar 32 to open it.
- 2. Pour detergent into the dry detergent dispenser 31 only. Do not overfill the detergent dispenser.

When using detergent tabs, lay them such that they do not come in contact with the cover, insert a detergent tab flat, not on its side.

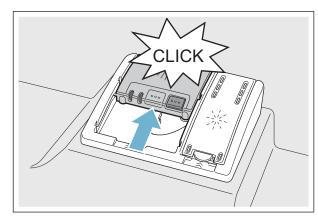
Note:Do not place detergent tabs in the tab tray 24. Place tabs or other detergent forms directly in the detergent dispenser 31.

Dosage: see manufacturer's instructions on the packaging. Use graduated detergent dispenser.

Usually 1¼ to 1½ tablespoons (20 ml-25 ml) are adequate for normal soiling. If using tablets, one tablet is adequate.



4. Close cover on the detergent dispenser. Cover "clicks" into position.



The detergent dispenser opens automatically at the optimum time depending on the wash cycle. The powder or liquid detergent is distributed in the appliance and is dissolved, the detergent tab falls into the detergent tab tray where it dissolves in doses.

**Tip:** If the utensils are only lightly soiled, slightly less than the indicated amount of detergent is usually adequate.

Suitable detergents and care products can be purchased online via our website or via customer service (see back page).

# Combination detergent

Apart from conventional single function detergents, a number of products are offered with additional functions. These products contain not only the detergent but also rinse aid and salt replacement substances (3in1) and, depending on the combination (4in1, 5in1, ...), additional components such as glass protection or stainless steel cleaner. Combination detergents function only up to a specific degree of hardness (usually 21°dH). Over this limit salt and rinseaid must be added.

As soon as combined detergents are used, the rinse programme is adjusted automatically to ensure the best possible rinsing and drying result.

#### Notes

- If you want to add more utensils after the wash cycle has started, do **not** use the detergent tab tray 24 as a handle for the upper rack. The detergent tab could already be there and you will touch the partially dissolved tab.
- Do not place small parts for washing in the detergent tab tray 24; this prevents the detergent tab from dissolving evenly.
- You will obtain optimum rinsing and drying results by using single function detergents and applying salt and rinse aid separately.

- If wash cycles are short, detergent tabs may not have full cleaning effect due to different dissolving properties and there may even be undissolved detergent residue. It is recommended to use washing powder for these wash cycles.
- The dosing of a detergent tab is adequate for the "Intensive" wash cycle (for some models). When using washing powder, you can apply some of this cleaning agent to the inside of the appliance's door.
- Even if the rinse-aid and/or salt refill indicator is lit, the rinse cycle will run correctly with combined detergents.
- If using detergents in a water-soluble protective cover: Take hold of the cover with dry hands only and put the detergent into an absolutely dry detergent dispenser only, otherwise the detergent may stick.
- If you switch from combined detergents to single function detergents, ensure that the water softening system and amount of rinse aid have been set to the correct value.
- Biological/eco detergents: Detergent products identified as "Bio" or "Eco" (to protect the environment) usually use lower quantities of active agents or completely dispense with certain substances. The cleaning effect of such products may occasionally be restricted.

# Dishwasher Cycles

**Note:** In order to save energy, it is recommended to set the **Auto Power Off** feature to "After one minute".

Wash cycle	Recommended use	Possible wash cycle option
AUTO 150 - 160° F	This cycle cleans items having baked-on or hard dried-on food soils. These items may require soaking or hand scouring.	all
AUTO Wash 130 - 150° F	This cycle is appropriate for mixed loads. It is optimised according to the soiling with the aid of sensors.	all
Regular (see note at bottom of table)	Recommended for daily, regular or typical use to completely wash a full load of normally soiled dishes.	Note:In order to obtain optimal performance with minimum energy consumption, it is recommended to disable all available options and settings, except Auto Power Off
Quick Wash	Cleans lightly soiled dishes with easy to remove food soils.	Extra Dry
Glass Care	A cycle for lightly soiled dishes which is ideal for temperature sensitive dishes or silverware. In this cycle the temperature is reduced to help prevent dishes from becoming damaged. It is especially helpful to reduce a cloudy or etched appearance on glasses.  Note: Some glasses are more prone to etching due to the glass manufacturing process.	all
Rinse VIIIV	Use this cycle if you need to pre-rinse dishes to avoid odors. Place unrinsed dishes inside the dishwasher and select the <b>Rinse</b> cycle. Uses less water than hand rinsing and very low energy.	

Note: The Energy Guide label was based on the Normal or Regular soil sensing cycle as follows: The unit was tested without any rinse aid (liquid) in the rinse aid dispenser 30. A single dose of detergent was inserted into the detergent dispenser 31, with no detergent being used in the prewash. The unit was not subjected to truncated testing per the definitions in the test procedure. We recommend that dish loads such as the one in the energy certification test have the rack position set in the highest position.

# **Dishwasher Cycle Options**

# Intensive Zone 🔄

Perfect for a mixed load. You can wash very soiled pots and pans in the lower rack together with normally soiled utensils in the upper rack. The spray pressure in the lower rack is intensified, the rinsing temperature is increased slightly.

#### Turbo >>

Turbo is an option that allows saving time without sacrificing wash and dry performance. Selecting this option ensures the same final temperatures as the underlying cycle by starting the heat period at an earlier phase in the program. Selecting this option also increases energy consumption while reducing cycle time.

# Extra Dry W

An increased temperature during the final rinse and an extended drying phase ensure that even plastic parts dry better. There is a slight increase in the energy consumption.

# Wash Cycle Information

To save energy, this dishwasher has EcoSense where the sensors in the dishwasher automatically adjust the cycle length, temperature and water changes based on the amount of food soil and the incoming water temperature. The "Smart Control" makes decisions that can cause the cycle time and water usage to adjust intermittently. Wash cycle times are based on 120°F (49° C) water supply. If your household water supply is different than 120°F (49° C), your dishwasher's cycle times may be impacted.

	AUTO Wash 130-150°F	AUTO* 150-160°F	Normal	Quick Wash	Glass Care	Rinse
Cycle time	105 - 130	110 - 135	130 - 135	30	70	9
in min.						
Water cons. in L (gal)	9.4-20.2	18.6-24.2	8.5-20.6	10.5 (2.8)	13 (3.4)	4.1 (1.1)
(0 /	(2.5-5.3)	(4.9-6.4)	(2.2-5.4)			
Wash temp. in °F (°C)	127-131	151-160	113-131	113 (45)	122 (50)	incoming
, , ,	(53-55)	(66-71)	(45-55)			_
Rinse temp. in °F (°C)	153-162	162 (72)	140-156	127 (53)	140 (60)	incoming
	(67-72)		(60-69)			_
Intensive Zone						
Cycle time	120-145	125-145	145-150	N/A	85	N/A
in min.						
Water cons. in L (gal)	9.4-20.2	18.6-24.2	8.5-20.6	N/A	13 (3.4)	N/A
	(2.5-5.3)	(4.9-6.4)	(2.2-5.4)			
Rinse temp. in °F (°C)	153-162	162 (72)	156 (69)	N/A	140 (60)	N/A
	(67-72)					
Turbo						
Cycle time	75-90	95-110	95-105	N/A	60	N/A
in min.						
Water cons. in L (gal)	16.1-20	16.3-20.5	16.6-21.1	N/A	13.3 (3.5)	N/A
	(4.3-5.3)	(4.3-5.4)	(4.4-5.6)			
Rinse temp. in °F (°C)	153-162	162 (72)	162 (72)	N/A	140 (60)	N/A
	(67-72)					
Extra Dry						
Cycle time	125-150	130-150	140-155	50	100	N/A
in min.						
Water cons. in L (gal)	9.4-20.2	18.6-24.2	8.5-20.6	10.5 (2.8)	13 (3.4)	N/A
	(2.5-5.3)	(4.9-6.4)	(2.2-5.4)			
Rinse temp. in °F (°C)	162 (72)	162 (72)	162 (72)	162 (72)	162 (72)	N/A
*sanitize						

Note: Only sanitizing cycles have been designed to meet the requirements of Section 6 of the NSF/ANSI Standard for Residential Equipment for soil removal and sanitization efficacy. There is no intention, either directly or indirectly, to imply that all cycles have passed sanitization performance tests.

# **Operating the Dishwasher**

**Note:** With hidden controls, the door must be opened before changing settings and closed after changing settings.



#### WARNING

#### Risk of injury!

To avoid risk of injury, always use caution when opening the door during or following a wash cycle as hot water or steam may escape. Do not fully open the door until water noises have stopped and steam has subsided.

# Protection against unintentional operation

Your dishwasher is equipped with a function that helps to prevent unintentional operation (e.g. by children).

After starting the dishwasher, the dishwasher door has to be closed within 4 seconds, otherwise the operation will be paused. There will be a signal on the control panel advising you to press the Start button again and close the door.

This function will be activated when:

- pressing Start to begin a wash cycle
- setting Delay time and pressing Start
- opening the door while Delay time is active
- opening the door during a wash cycle.

Note: This function cannot be deactivated.

# Operating the touch buttons

Buttons are sensitive and should be touched gently. Avoid any grease or food particles resting on the buttons as they could activate the dishwasher.

Wiping and cleaning can also activate the dishwasher. For best results, use bare, clean hands when touching the buttons.

To clean the touch buttons wipe them with a dry or slightly damp cloth.

# Changing the settings

The dishwasher has been preset with certain settings for your convenience. You can change these factory settings.

#### Change the setting as follows:

	Set with - +
	Scroll with < >
3.	Press Info button 3 for 3 seconds until the following text is indicated in the digital display 4:
2.	Switch on On/Off button 1.
1.	Open the door.

Leave with Setup 3 sec.

- 4. Keep pressing button > 8 until the required setting is indicated in the display window at the top 4.
- 5. Make the selection with setting buttons + 7.
- 6. Press and hold the Info button 3 for 3 seconds.

The chosen setting has now been stored.

**Tip:** If you change several settings, first make all changes in succession. Now press the Info button 3 for 3 seconds. This saves all set values in the appliance.

# AquaSensor

The AquaSensor is an optical measuring device which measures the cleanliness of the rinse water.

The AquaSensor is used according to the wash cycle. If the AquaSensor is active, "clean" rinse water can be transferred to the next rinse and water consumption can be reduced by 0.8-1-5 gal (3-6 liters). If the rinse water is not yet clear, the water is drained and is replaced with fresh water. In the automatic wash cycles the temperature and running time can also be adjusted to the degree of soiling.

# Time display

The wash cycle time is determined during the wash cycle by the water temperature, the amount of dishes, as well as the degree of soiling and may vary (depending on the selected wash cycle). You can change the time display into time of day or hours/minutes so that the remaining cycle time of the wash cycle appears in the display window "Finish at" (for example 15:20 o'clock) or "Finish in" (for example 3:25 hours).

# Sensor setting

The wash cycle sequence is optimized in Auto wash cycles with the aid of sensors. The sensors adjust the wash cycle strength of Auto wash cycles depending on the amount and type of soiling. You can adjust the sensitivity of the sensors in 3 stages.

Standard: This setting is recommend for daily regular or typical use. This is the most energy efficient setting.

Sensitive: This setting adjusts the wash cycle strength for the effective removal of food remnants, even if the amount of soiling is low. The energy and water consumption is increased accordingly.

Very sensitive: This setting adjusts the wash cycle strength for difficult conditions of use, for example firmly dried on food remnants. This setting is recommended if using biological or eco detergents which contain lower amounts of active agents. The energy and water consumption is increased accordingly.

# Extra Dry

The final rinse uses a higher temperature which improves the drying result. The cycle time may increase slightly. (Caution if utensils are delicate!) You can switch the Extra Dry function on or off. There is a slight increase in energy consumption.

#### Eco forecast

When Eco forecast is activated, the average water and energy consumption of the selected wash cycle is briefly displayed in the digital display 4.

## Auto power off

This setting determines the length of time the control panel stays illuminated after the cycle is complete.

To save energy, the recommended setting is "after one minute".

#### Possible settings are:

- off: The appliance does not switch off automatically.
- After one minute: The appliance switches off after 1 minute. This is the most energy efficient setting.
- After two hours: The appliance switches off after 2 hours.

#### Tone volume

The end of the wash cycle is indicated by a buzzer. You can also change this setting.

#### **Button volume**

When you are operating the dishwasher, a signal sounds whenever a button is pressed. You can control the volume of the signal. If you do not like the button volume, you can switch it off.

# Greeting

When you switch on the dishwasher, the brand logo appears. You can switch off the brand logo.

# **Factory setting**

You can reset all settings to the factory setting.

# Switching the appliance on

1. Turn the water supply on fully.

2. Open the door.

3. Switch on On/Off switch 1.

The **Auto** wash cycle has been preset as a default whenever the appliance starts. This wash cycle remains selected if no other wash cycle button 2 is pressed.

4. Press Start button 11.

5. Close the door.

Wash cycle sequence starts.

**Note:** Your dishwasher is protected against unintentional operation. If the appliance door remains open for more than 4 seconds after pressing the Start button, the operation will be paused. Press the Start button again and close the appliance door.

# Delay start time

You can delay the start of the wash cycle by up to 24 hours. Depending on the setting of the time display, the end of cycle is indicated with "Finish in" (for example 3h 25m) or "Finish at" (for example 15:20 hours).

1. Open the door.

2. Switch on On/Off switch 1.

3. Select wash cycle 2.

4. Press **Delay** start button 8.

5. Keep pressing the setting buttons + - 7 until the displayed time corresponds with your requirements.

Press Start button 111, timer programming is activated.

7. To delete the Delay start time, press **Start** button 11 for about 3 seconds.

8. Close the door.

**Note:** Your dishwasher is protected against unintentional operation. If the appliance door remains open for more than 4 seconds after pressing the Start button, the operation will be paused. Press the Start button again and close the appliance door.

# InfoLight® \*

\* depending on the features of your dishwasher

While the wash cycle is running, a light spot shines on the floor under the appliance door.

Do not open the appliance door until the light point is no longer visible on the floor.

If the appliance door is not completely closed, the light spot flashes.

If the appliance is installed at eye-level, with flush furniture front, the light point is not visible.

In darkened rooms, some light scattering may be visible. This is normal and cannot be changed.

You can switch the Infolight on or off.

# **EmotionLight**

The EmotionLight 20 is on when the door is open irrespective of whether the **On/Off** switch 1 is switched on or off. When the door is closed, the EmotionLight is off. You can switch the EmotionLight on or off.

Note: Note that when the door is open the EmotionLight is automatically switched off after 1 hour.

# Wash cycle end

The wash cycle has ended when "Finished" is indicated on the digital display(s).

# Switching off the appliance

Short time after the end of the wash cycle:

- 1. Press On/Off button 1.
- 2. Remove the dishes when they have cooled down.



#### WARNING

#### Risk of injury!

To avoid risk of injury, always use caution when opening the door during or following a wash cycle as hot water or steam may escape. Do not fully open the door until water noises have stopped and steam has subsided.

# Interrupting the wash cycle



#### **CAUTION!**

Expansion (overpressure) may cause the appliance door to open and/or water to escape! If the door was opened on an appliance which has a hot water connection or is heated, always leave the door ajar for several minutes and then close.

- 1. Open the door.
- 2. Switch off On/Off switch 1.

The LED's go out. The wash cycle is saved.

- 3. To continue the wash cycle, switch on the On/Off switch 1 again.
- 4. Close the door.

Note: Your dishwasher is protected against unintentional operation. If the appliance door remains open for more than 4 seconds after pressing the Start button, the operation will be paused. Press the Start button again and close the appliance door.

# Cancel a cycle (reset)

- 1. Open the door and press and hold the Start button 11 for approximately 3 seconds until the digital display 4 shows: "Program was terminated".
- 2. Close the door.
- 3. Wait about 1 minute while the dishwasher drains.
- 4. Open the door and press the **On/Off** switch 1.

# Changing the wash cycle

When the **Start** button 1 has been pressed, the wash cycle cannot be changed. The only way a wash cycle can be changed is by terminating the wash cycle (Reset).

#### Care and Maintenance

A regular inspection and maintenance of your machine will help to prevent faults. This saves time and prevents future problems.

# Cleaning the dishwasher

 Check rinsing compartment for grease and limescale deposits.

#### If you find such deposits:

• Fill detergent dispenser 31 with detergent. Start the appliance without utensils in the wash cycle with the highest rinsing temperature.



#### **WARNING**

Health hazard due to detergents containing chlorine!

Always use chlorine-free detergents.

- Regularly wipe the front of the appliance with a damp cloth - water and a small amount of liquid soap is adequate.
- For black stainless steel and anti-fingerprint surfaces, use a soft, dry towel. For stubborn dirt, use warm water diluted with a non-abrasive, mild cleansing soap. Never use stainless steel polish.
- For stainless steel appliances (excluding black stainless and anti-fingerprint), use a stainless steel polish to seal and protect the surface.
- Clean the outer edges of the inside door panel regularly to remove debris that may collect from normal loading. If spots begin to appear on the stainless steel, make sure the rinse aid dispenser is full and functioning properly.
- Clean the door seal regularly with a damp cloth to remove food particles that may collect from normal loading and cause odor. A soiled door seal may not seal properly.

**NOTICE:** •Never use a steam cleaner to clean your dishwasher. The manufacturer is not liable for any resulting damage.

- Do not use sponges as they could scratch the surfaces.
- Do not use bleach-based wipes as they could damage the surface or printing.
- Never use stainless steel polish on a black stainless finish or anti-fingerprint surfaces.



#### **WARNING**

Use caution when removing parts for cleaning as some debris may be sharp.

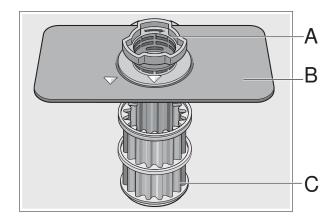
# Special salt and rinse aid

Top off the salt and/or rinse aid as soon as the refill indicators on the fascia 6 and 5 are lit.

#### **Filters**

#### Filter components

The filter system 27 consists of three parts.



#### A Large Object Trap

Prevents objects that should not be placed in your dishwasher from damaging the dishwasher pump system or clogging your household drain.

#### B Flat Fine Filter

Prevents food particles from entering the wash chamber and directs particles toward the micro filter.

#### C Micro Filter

Directs the smallest of particles to the household plumbing drain.

#### Cleaning intervals

The filter system 27 is designed to minimize maintenance while providing premium cleaning performance and minimum energy consumption.

Depending on use habits and water hardness, the filter system will require some maintenance to sustain premium cleaning performance.

Your filter system may need to be cleaned when:

- You notice food soils remaining on the filter system or objects trapped in the Large Object Trap.
- A drop in cleaning performance or a gritty film forms on the dishware.

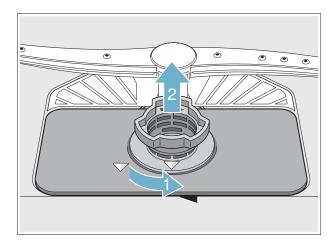
When washing normally attached food soils that have been scraped before loading, in a household that runs the dishwasher every other day, your filter should be cleaned:

Cleaning interval	Usage
3- 6 times a year	light to average use
8-12 times a year	heavy use

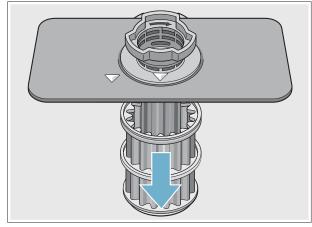
Note: Clean the filter after washing loads with large amounts of food soils or loads with a heavy starch content to maintain optimal performance.

#### To check or clean the filter system:

- 1. After each wash cycle check the filters for residue.
- 2. Unscrew the Large Object Trap as illustrated and remove the entire filter system.



3. Remove the microfilter from the fine filter for easier cleaning.



Rinse the filters under running water and use a soft brush to clean.



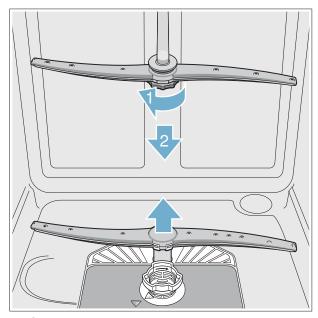
Note: do not use abrasive brushes or steel wool, etc., as they may damage the filter.

Reinstall the filter system in reverse sequence and lock into place by screwing the Large Object Trap until the marking arrows align.

## Spray arms

Limescale and contaminants in the rinsing water may block nozzles and bearings on the spray arms 23 and 25.

- Check outlet nozzles on the spray arms for blockages.
- 2. Unscrew the upper spray arm 23 (1) and remove downwards (2).
- 3. Remove the lower spray arm 25 upwards.



- 4. Clean spray arms under running water.
- 5. Re-engage or screw on spray arms.

## Drain pump

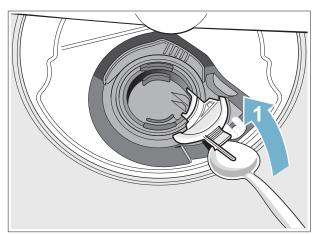
Large food remnants in the rinsing water not retained by the filters may block the waste water pump. In this case:



#### WARNING

Use caution when removing parts for cleaning as some debris may be sharp.

- 1. Disconnect the appliance from the power supply.
- 2. Take out upper rack 22 and lower rack 29.
- 3. Remove the filters 27.
- Scoop out standing water use a sponge if necessary.
- Using a spoon, pry off the pump cover (as shown)
  until it clicks, then grip the cover and pull upward
  until it resists and then pull forward (1). Remove
  cover completely.



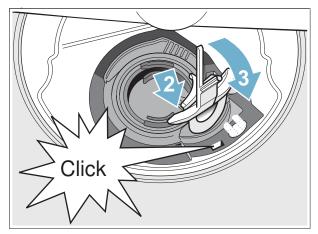
6. Check inner compartment and remove any foreign objects.



## **WARNING**

Use caution when removing parts for cleaning as some debris may be sharp.

7. Place pump cover in the original position (2) and press down until it engages (3).



- 8. Place cover in the original position, press down and engage.
- 9. Reinstall filters.
- 10. Re-insert racks.

Note: The drain pump will not work properly if the drain pump cover is not snapped in completely until it clicks.

# Preparing your unit for vacation

**NOTICE:** Before leaving for vacation during warmer weather, besides turning off the main valve, also turn off water supply at the nearest point to the dishwasher. Do not leave soiled dishware in unit and leave door slightly open. During colder weather, please follow the instructions for winterizing your unit below.

## Winterizing your unit

NOTICE: If your dishwasher will be unused for a period of time in a location that experiences freezing temperatures (holiday home or through a vacation period), have your dishwasher winterized by a professional service.

## **Troubleshooting**

Dishwashers may occasionally exhibit problems that are unrelated to a malfunction of the dishwasher itself. The following information may help you with a dishwasher problem without involving a repair professional.

**Note:** If the appliance stops during dishwashing or does not start for any obvious reason, first run the cancel wash cycle function (Reset).



### **WARNING**

Improper repairs or use of non-original replacement parts may cause considerable damage and put the user at considerable risk!

Always have repairs carried out by authorized technicians. If a component has to be replaced, always use original replacement parts.

## **Error message**

Some faults are indicated at the top of the display window 4 and on the front display \* 13 and possible remedies are offered (for example Filter system soiled (E22) -->Clean filters).

\* optional feature which may or may not be included with your dishwasher.

#### Fault table

Fault	Cause	Remedial action
Error code <i>E</i> : 18 is lit.	Supply hose kinked.	Install supply hose without kinks.
	Tap turned off.	Turn on the tap.
	Tap jammed or calcified.	Turn on the tap.
		Flow rate must be min. 10 l/min. when water supply is open.
	Filter in the water supply blocked.	Switch off the appliance and pull out the mains plug. Turn off the tap. Unscrew water connection.
		Clean filter in the supply hose. Screw water connection on again. Check for leaks. Reconnect power supply. Switch on the appliance.
Error code <i>E:07</i> is lit.	Intake opening (on right inside of appliance) covered by dishes.	Arrange dishes so that the intake opening is not obstructed.
Error code <i>E</i> : <i>IZ</i> is lit.	Heating element calcified or soiled.	Clean appliance with dishwasher cleaning agent or descaler. Operate the dishwasher with water softening system and check the setting.
Error code <i>E:22</i> is lit.	Filters 27 are soiled or blocked.	Clean filters.
Error code <i>E:2</i> 4 is lit.	Waste-water hose kinked or blocked.	Install hose without kinks, remove any residue.
	Siphon connection still sealed.	Check connection to siphon and open if required.
	Cover on the drain pump loose.	Lock cover correctly.

Fault	Cause	Remedial action
Error code <i>E:25</i> is lit.	Drain pump blocked or cover on the drain pump is not locked in position.	Clean pump and lock cover correctly.
Error code <i>E:27</i> is lit.	Mains voltage too low.	Not an appliance fault, have the mains voltage and electrical installation checked.
A different error code is indicated on the digital display. (E:0 1 to E:30)	A technical fault has probably occurred.	Switch off appliances with the ON/OFF switch 1. After a short time restart the appliance.  If the problem recurs, turn off the tap and pull out the mains plug.  Call customer service and mention the error code.
Home network is not loading.	Wi-Fi is not active on the router.	Check the wireless network connection of your router.
Wi-Fi display flashes	Connection to the home network is not available.	Activate the wireless network on your router.
Home Connect cannot be implemented correctly.  Refill indicator for salt 6 and/	Possible setting errors or a technical fault.  No rinse aid.	Observe the supplied documents and support information for Home Connect.  Refill rinse aid.
or rinse-aid 5 is lit.	No salt.  Sensor does not detect salt tablets.	Refill with special salt.  Use different special salt.
Refill indicator for salt 6 and/or rinse-aid 5 is not lit.	Refill indicator switched off.	Activation/deactivation→ "  RinseAid",→ "  Water softening system / special salt"
	There is still enough special salt/rinse aid available.	Check refill indicator, levels.
Water is left in the appliance at the end of the wash cycle.	Filter system or area under the filters 27 is blocked.	Clean filters and area underneath.
<del></del>	Wash cycle has not ended yet.	Wait until wash cycle ends or reset.
Dishes not dry.	No or too little rinse aid in the dispenser.	Refill rinse aid.
	Wash cycle selected without drying.	Select wash cycle with drying.
	Water collecting in depressions on the dishes and silverware.	Arrange dishes in a sloping position, arrange affected dishes as sloping as possible.
		X
	The combined detergent used has a poor drying performance	Use different combination detergent with better drying performance. Use of rinse aid also increases the drying performance.
	extraDry to increase drying not activated.	Activate extraDry.
	Dishes were removed too early or drying process had not ended yet.	Wait until wash cycle ends or wait until 30 min after wash cycle ends before removing dishes.
	The eco rinse aid used has a limited drying performance.	Use a proprietary rinse aid. Eco products may have limited effectiveness.
Plastic dishes not dry.	Special properties of plastic.	Plastic has a lower heat storage capacity and therefore dries less well.

# en-us Troubleshooting

Fault	Cause	Remedial action
Silverware not dry.	Silverware not arranged properly in the silverware basket.	Separate silverware if possible, prevent contact points.
	Silverware not arranged properly in the third rack.	Arrange silverware properly and separate if possible.
Appliance interior wet after rinse cycle.	No appliance fault.	On account of the "Condensation drying" principle, water droplets are physically induced and required in the container. The humidity in the air condenses on the inner walls of the dishwasher, drains and is pumped out.
Food soils on the dishes.	Dishes placed too closely together, racks overfilled.	Arrange dishes with adequate clearance between them ensuring that the spray jets can reach the surface of the dishes. Prevent contact points.
	Spray arm rotation obstructed.	Arrange dishes so that the spray arm can rotate without obstruction.
	Spray arm nozzles are blocked.	Clean the spray arm nozzles.
	Filters 27 dirty.	Clean filters.
	Filters 27 inserted incorrectly and/or not engaged.	Insert and engage filters correctly.
	Rinse wash cycle too weak.	Select a more intensive rinse cycle.
		Increase sensitivity of the sensors.
	Dishes precleaned too intensely; sensors therefore decide on weak	Do not prerinse dishes. Remove only large food soils.
	wash cycle sequence. Stubborn soiling cannot be completely removed.	Increase sensitivity of the sensors.  Recommended wash cycle "Regular" or Intensive.
	Tall narrow containers in corner areas are not rinsed adequately.	Do not place hollow containers too obliquely and do not place in the corner area.
	Upper rack 22 on right and left not set to same height.	Set upper rack to same height using side levers.
Dishwasher seems to run a long time	Incoming water is not warm enough.	Before starting a cycle, run hot water faucet at the sink closest to the dishwasher.
	Cycle time can vary due to soil and water conditions.	Sensors in the dishwasher automatically increase the cycle time to ensure a good wash when heavy soil is detected.
	Rinse aid dispenser 30 is empty.	Add rinse aid.
	Dishwasher connected to cold water supply.	Verify dishwasher is connected to hot water supply plumbing.
	<b>Note:</b> Check the typical wash cycle length.	

Fault	Cause	Remedial action
Detergent residue.	Detergent dispenser cover 31 blocked by dishes and therefore does not open fully.	Dishes must not be placed above the detergent tab tray 24. These may block the lid of the detergent dispenser and prevent it from opening fully.  Do not place dishes or fragrance dispenser in the detergent tab tray.
	Detergent dispenser cover 31 blocked by the detergent tab.	Detergent tab must be inserted flat and not upright.
	Detergent tab used in the quick or short wash cycle.	Dissolving time of detergent tab too long for a quick or short wash cycle.
	Dissolving time of the detergent is not reached in the selected short wash cycle.	Use a detergent powder or select a more intensive wash cycle.
	Washing effect and dissolving performance are reduced after a prolonged storage time or detergent is very lumpy.	Change detergent.
Water stains on plastic parts.	Droplet formation on plastic surface is physically unavoidable. After drying, water stains are visible.	Use a more intensive wash cycle (more water changes).  Arrange dishes in a sloping position.  Use rinse aid.  If required, increase softening setting.
Washable or water-soluble coatings in the container or on the door.	Detergent substances are deposited. These coatings cannot usually be removed with chemicals (appliance cleaner,).	Change detergent brand. Clean appliance mechanically.
	If there is a "white coating" on the container floor, the water softening system has been set very low.	Increase softening setting and change detergent if required.
	Salt dispenser cover 26 not closed.	Close salt dispenser cover correctly.
	Only for glasses: Initial glass corrosion – can only apparently be wiped off.	See "Glass and silverware damage".
White, stubborn coatings; limescale on the dishes, container or door.	Detergent substances are deposited. These coatings cannot usually be removed with chemicals (appliance cleaner,).	Change detergent brand. Clean appliance mechanically.
	Hardness range incorrectly set or water hardness greater than 8.9 mmol/l.	Set water softening system according to instructions for use or top up salt.
	3 in 1 detergent or bio/eco detergent not effective enough.	Set water softening system according to instructions for use or use separate detergents (proprietary detergent, salt, rinse aid).
	Underdosing of detergent.	Increase detergent dosage or change detergent.
	Too weak rinse cycle selected.	Select a more intensive rinse cycle.

# en-us Troubleshooting

Fault	Cause	Remedial action
Tea or lipstick residue on the dishes.	Too low rinsing temperature.	Select wash cycle with higher washing temperature.
	Too little or unsuitable detergent.  Dishes precleaned too intensely;	Use suitable detergent at correct dosage.  Do not prerinse dishes. Remove only large
	sensors therefore decide on weak wash cycle sequence. Stubborn soiling cannot be completely	food soils. Increase sensitivity of the sensors. Recommended wash cycle "Regular"
	removed.	Recommended wash cycle Regular
Colored (blue, yellow, brown), difficult to remove to non-removable coatings in the appliance or on stainless steel dishes.	Film formation consisting of ingredients from vegetables (e.g. cabbage, celery, potatoes, noodles,) or the tap water (e.g. manganese).	Can be partly removed with machine cleaner or by mechanical cleaning. Coatings are harmless.
	Film formation caused by metallic components on silver or aluminum silverware.	Can be partly removed with machine cleaner or by mechanical cleaning.
Colored (yellow, orange, brown), easily removable deposits inside the appliance (mainly in the floor area)	Film formation consisting of ingredients from food soils and substances from the tap water (limescale), "soapy"	Check function of the water softening system (refill with salt) or, if using combined detergents (tablets), activate water softening system.
Discoloration of the plastic parts inside the appliance.	Plastic parts inside the appliance may become discolored during the service life of the dishwasher.	Discoloration is normal and will not impair the function of the dishwasher.
Plastic parts discolored.	Too low rinsing temperature.	Select wash cycle with higher washing temperature.
	Dishes precleaned too intensely; sensors therefore decide on weak wash cycle sequence. Stubborn soiling cannot be completely removed.	Do not prerinse dishes. Remove only large food soils.
		Increase sensitivity of the sensors. Recommended wash cycle "Regular"
Removable streaks on glasses,	Too much rinse aid.	Set rinse aid amount to lower setting.
glasses with metallic appearance and silverware.	No rinse aid added or setting too low.	Add rinse aid and check dosage (recommended setting 4–5).
	Detergent residue in the final rinse wash cycle section. Detergent	Detergent dispenser cover must not be obstructed by dishes.
	dispenser cover blocked by dishes (cover does not open fully).	Do not place dishes or fragrance dispenser in the detergent tab tray.
	Dishes precleaned too intensely; sensors therefore decide on weak wash cycle sequence. Stubborn soiling cannot be completely removed.	Do not prerinse dishes. Remove only large food soils.
		Increase sensitivity of the sensors. Recommended wash cycle "Regular"
Initial or existing, irreversible	Glasses not dishwasher-proof, only	Use dishwasher-proof glasses.
clouding of glass.	suitable for dishwasher.	Avoid long steam phase (standing time after wash cycle ends).
		Use wash cycle at lower temperature.
		Set water softening system according to the water hardness (if required one setting lower).
		Use detergent with glass protection component.

Fault	Cause	Remedial action
Rust spots on the silverware.	Silverware not adequately rust- resistant. Knife blades are frequently more severely affected.	Use corrosion-resistant silverware.
	Silverware will also rust if rusting parts are rinsed at the same time (pan handles, damaged utensil baskets, etc.).	Do not wash rusting parts.
	Salt content in the rinsing water too high, as salt dispenser lock not fastened firmly or salt was spilled while being refilled.	Fasten salt dispenser lock firmly or remove spilled salt.
Appliance cannot be switched on or operated.	Malfunction.	Disconnect appliance from the power supply; pull out the mains plug or switch off the fuse. Wait at least 5 seconds, then connect the appliance to the power supply.
Appliance does not start.	Mains fuse may have been blown or circuit breaker tripped.	Check mains fuse or circuit breaker.
	Door may not be properly latched.	Press the main power switch to turn unit on.
	Unit may not be turned on.	Shut door completely.
	Delay start may be engaged.	To reset, refer to "Delay start" section in this manual.
	Child lock is activated.	Deactivate the child lock. Refer to "Child Lock" section in this manual if applicable.
	The door may have been closed without first selecting a cycle.	Select a cycle and close the door.
	Power cord not inserted.	Ensure that the power cord is plugged all the way into the back of the appliance and into the socket. Check that the socket functions.
	The water supply may not be connected.	Check and turn on water supply.
	The appliance door has not been shut properly.	Close the door.
	The door has been open for more than 4 seconds after pressing the START button.	Press the START button again and close the appliance door within 4 seconds (see "Protection against unintentional operation").
Wash cycle starts automatically.	You did not wait until wash cycle ended.	Perform reset.
Cover on the determent		(see "Canceling the wash cycle").
Cover on the detergent dispenser cannot be closed.	Detergent dispenser or cover guide blocked by sticky detergent residue.	Remove detergent residue.
Detergent residue in the detergent dispenser 31 or in the detergent tab tray 24.	Spray arms blocked by dishes, therefore detergent is not rinsed out.	Ensure that the spray arms can rotate freely.
	The detergent dispenser was damp when filled.	Pour detergent into the dry detergent dispenser only.
Appliance stops in the wash	Door not closed properly.	Close the door.
cycle or wash cycle is interrupted.	Do not place dishes or fragrance dispenser in the detergent tab tray.	Check whether rear panel is being pressed in, e.g. by socket or by hose holder which
	Upper rack presses against the door and prevents door from being closed securely.	has not been removed.
	Power and/or water supply interrupted.	Restore power and/or water supply.

# en-us Troubleshooting

Fault	Cause	Remedial action
Filling valves making striking noises.	Depends on domestic installation, as appliance is not defective. No effect on appliance function.	No remedial action possible.
Knocking or rattling noise.	Spray arm strikes the dishes, dishes not positioned correctly.	Position dishes so that the spray arms do not strike the dishes.
	If there is a low load, the water jets strike the washing tank directly.	Load the appliance with more dishes or distribute the dishes more evenly in the dishwasher.
	Light dishes move during the wash cycle.	Arrange light dishes securely.
Unusual foam formation.	Handwash liquid in the rinse aid dispenser.	Immediately refill rinse aid dispenser with rinse aid.
	Rinse aid spilled.	Remove rinse aid with a cloth.

#### **Customer Service**

Your dishwasher requires no special care other than that described in the Care and Maintenance section of this manual. If you are having a problem with your dishwasher, before calling for service please refer to the Troubleshooting Guide section of the manual. If service is necessary, contact your dealer or installer or an authorized service center. Do not attempt to repair the appliance yourself. Any work performed by unauthorized personnel may void the warranty.

If you are having a problem with your dishwasher and are not pleased with the service you have received, please take the following steps until the problem is corrected to your satisfaction:

- 1. Contact your installer or the Gaggenau® authorized service provider in your area.
- 2. E-mail us from the customer service section of our website, www.gaggenau-usa.com
- 3. Call us at 877-442-4436
- 4. Write us:

Gaggenau® 1901 Main Street, Suite 600 Irvine, CA 92614 USA

Please be sure to include your model information as well as an explanation of the problem and the date it started. You will find the model and serial number information on the label located on the edge of the dishwasher door. Please make a copy of your invoice and keep it with this manual. The customer may be required to show proof of purchase to validate warranty coverage.

## Statement of Limited Product Warranty

# What this Warranty Covers & Who it Applies to:

The limited warranty provided by BSH Home Appliances (Gaggenau®) in this Statement of Limited Product Warranty applies only to the Gaggenau appliance ("Product") sold to you, the first using purchaser, provided that the Product was purchased:

- for your normal, household (non-commercial) use, and has in fact at all times only been used for normal household purposes;
- new at retail (not a display, "as is", or previously returned model), and not for resale, or commercial use: and
- within the United States or Canada, and has at all times remained within the country of original purchase. The warranties stated herein apply only to the first purchaser of the Product and are not transferable.

Gaggenau reserves the right to request proof of purchase at the time any warranty claim is submitted to confirm that the Product falls within the scope of this limited product warranty.

Please make sure to return your registration card; while not necessary to effectuate warranty coverage, it is the best way for Gaggenau to notify you in the unlikely event of a safety notice or product recall.

# How Long the Warranty Lasts

Gaggenau warrants that the Product is free from defects in materials and workmanship for a period of seven hundred thirty (730) days (2 years) from the date of purchase. The foregoing timeline begins to run upon the date of purchase, and shall not be stalled, tolled, extended, or suspended, for any reason whatsoever.

This Product is also warranted to be free from cosmetic defects in material and workmanship (such as scratches of stainless steel, paint/porcelain blemishes, chip, dents, or other damage to the finish of the Product), for a period of thirty (30) days from the date of purchase or closing date for new construction. This cosmetic warranty excludes slight color variations due to inherent differences in painted and porcelain parts, as well as differences caused by kitchen lighting, product location, or other similar factors. This cosmetic warranty specifically excludes any display, floor, "As Is", or "B" stock appliances.

# Repair/Replace as Your Exclusive Remedy

During this warranty period, Gaggenau or one of its authorized service providers will repair your Product without charge to you (subject to certain limitations stated herein) if your Product proves to have been manufactured with a defect in materials or workmanship. If a reasonable number attempts to repair the Product have been made without success, then Gaggenau will replace your Product (upgraded models may be available to you, in Gaggenau's sole discretion, for an additional charge). All removed parts and components shall become the property of Gaggenau at its sole option. All replaced and/or repaired parts shall assume the identity of the original part for purposes of this warranty and this warranty shall not be extended with respect to such parts. Gaggenau's sole liability and responsibility hereunder is to repair manufacturerdefective Product only, using a Gaggenau-authorized service provider during normal business hours. For safety and property damage concerns, Gaggenau highly recommends that you do not attempt to repair the Product yourself, or use an unauthorized servicer; Gaggenau will have no responsibility or liability for repairs or work performed by a non-authorized servicer. If you choose to have someone other than an authorized service provider work on your Product, THIS WARRANTY WILL AUTOMATICALLY BECOME NULL AND VOID.

Authorized service providers are those persons or companies that have been specially trained on Gaggenau products, and who possess, in Gaggenau's opinion, a superior reputation for customer service and technical ability (note that they are independent entities and are not agents, partners, affiliates or representatives of Gaggenau). Notwithstanding the foregoing, Gaggenau will not incur any liability, or have responsibility, for the Product if it is located in a remote area (more than 100 miles from an authorized service provider) or is reasonably inaccessible, hazardous, threatening, or treacherous locale, surroundings, or environment; in any such event, if you request, Gaggenau would still pay for labor and parts and ship the parts to the nearest authorized service provider, but you would still be fully liable and responsible for any travel time or other special charges by the service company, assuming they agree to make the service call.

## **Out of Warranty Product**

Gaggenau is under no obligation, at law or otherwise, to provide you with any concessions, including repairs, pro-rates, or Product replacement, once this warranty has expired.

## **Warranty Exclusions**

The warranty coverage described herein excludes all defects or damage that are not the direct fault of Gaggenau, including without limitation, one or more of the following:

- Use of the Product in anything other than its normal, customary and intended manner (including without limitation, any form of commercial use, use or storage of an indoor product outdoors, use of the Product in conjunction with air or water-going vessels);
- Any party's willful misconduct, negligence, misuse, abuse, accidents, neglect, improper operation, failure to maintain, improper or negligent installation, tampering, failure to follow operating instructions, mishandling, unauthorized service (including selfperformed "fixing" or exploration of the appliance's internal workings);
- Adjustment, alteration or modification of any kind;
- A failure to comply with any applicable state, local, city, or county electrical, plumbing and/or building codes, regulations, or laws, including failure to install the product in strict conformity with local fire and building codes and regulations;
- Ordinary wear and tear, spills of food, liquid, grease accumulations, or other substances that accumulate on, in, or around the Product;
- Any external, elemental and/or environmental forces and factors, including without limitation, rain, wind, sand, floods, fires, mud slides, freezing temperatures, excessive moisture or extended exposure to humidity, lightning, power surges, structural failures surrounding the appliance, and acts of God.

In no event shall Gaggenau have any liability or responsibility whatsoever for damage to surrounding property, including cabinetry, floors, ceilings, and other structures or objects around the Product. Also excluded from this warranty are Products on which the serial numbers have been altered, defaced, or removed; service visits to teach you how to use the Product, or visits where there is nothing wrong with the Product; correction of installation problems (you are solely responsible for any structure and setting for the Product, including all electrical, plumbing or other connecting facilities, for proper foundation/flooring, and for any alterations including without limitation cabinetry, walls, floors, shelving, etc.); and resetting of breakers or fuses.

TO THE EXTENT ALLOWED BY LAW, THIS WARRANTY SETS OUT YOUR EXCLUSIVE REMEDIES WITH RESPECT TO PRODUCT, WHETHER THE CLAIM ARISES IN CONTRACT OR TORT (INCLUDING STRICT LIABILITY, OR NEGLIGENCE) OR OTHERWISE. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESS OR IMPLIED. ANY WARRANTY IMPLIED BY LAW, WHETHER FOR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OR OTHERWISE, SHALL BE EFFECTIVE ONLY FOR THE PERIOD THAT THIS EXPRESS LIMITED WARRANTY IS EFFECTIVE. IN NO EVENT WILL THE MANUFACTURER BE LIABLE FOR CONSEQUENTIAL, SPECIAL, INCIDENTAL, INDIRECT, "BUSINESS LOSS", AND/OR PUNITIVE DAMAGES, LOSSES, OR EXPENSES, INCLUDING WITHOUT LIMITATION TIME AWAY FROM WORK. HOTELS AND/OR RESTAURANT MEALS. REMODELLING EXPENSES IN EXCESS OF DIRECT DAMAGES WHICH ARE DEFINITIVELY CAUSED EXCLUSIVELY BY BSH, OR OTHERWISE. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE. No attempt to alter, modify or amend this warranty shall be effective unless authorized in writing by an officer of BSH.

## **How to Obtain Warranty Service**

To obtain warranty service for your Product, you should contact the nearest Gaggenau authorized service center.

#### Installation and connection

The dishwasher must be connected correctly, otherwise it will not function properly. The specifications for the inlet and outlet as well as the electrical connected loads must correspond with the required criteria as specified in the following paragraphs or in the installation instructions.

#### Install the appliance in the correct sequence:

- 1. Checking appliance on delivery
- 2. Installation
- 3. Drainage connection
- 4. Tap water connection
- 5. Electrical connection

#### Parts included

If you have any complaints, contact the dealer from whom you purchased the appliance or our customer services department.

- Dishwasher
- User manual
- Installation instructions
- Quick reference guide\*
- Warranty\*
- Installation materials
- Steam guard plate\*
- Rubber apron\*
- Power cord
- \* depending on the features of your dishwasher

## Safety instructions

Please refer to the Important Safety Instructions for installation that are included in the separate Installation Instructions for your appliance.

## **Delivery**

Your dishwasher has been checked thoroughly in the factory to ensure that it is in working order. This may cause small water stains. These will disappear after the first wash cycle.

## Technical specifications

Weight:

up to 132 lbs (60 kg)

Voltage:

120 V, 60 Hz

Connected load:

1,440 W.

Circuit breaker:

12 A

Power input:

off mode (Po)\* 0.50 W.

left on mode (PI)\* 50 W.

in networked standby mode 2.00 W.

\*according to regulations (EU) nos. 1016/2010 and 1059/2010.

Additional functions and settings may increase the power input.

Water pressure:

at least 7.25 PSI (0.5 bar), maximum 145 PSI (10 bar).

At a higher water pressure: connect pressure-reducing valve ahead.

Inlet rate:

minimum 2.65 gallons/minute (10 liters/minute)

Water temperature:

Cold water.

Hot water:

Maximum temperature 140° F (60 °C).

Capacity:

12-15 place settings (depending on the features of your dishwasher).

#### Installation

The required installation dimensions can be found in the installation instructions. Level the appliance with the aid of the height-adjustable feet. Ensure that the appliance is situated securely on the floor.

- A built-under or integrated appliance which is installed subsequently as a free-standing appliance must be secured to prevent it from overturning, e.g. by screwing it to the wall or by installing it under a continuous worktop which is screwed to adjacent cupboards.
- The appliance can easily be installed in a fitted kitchen between wooden and plastic walls.

#### **Drain connection**

- 1. The required work sequence can be found in the installation instructions. If required, fit a siphon with a drain connection.
- Connect the drain hose to the drain connection of the siphon with the enclosed parts.

Ensure that the drain hose is not kinked, crushed or twisted and that there is no cover plate in the drainage to prevent the drain water from flowing out!

## Water supply connection

- 1. Fasten the water supply connection to the tap according to the installation instructions using the enclosed parts.
  - Ensure that the water supply connection is not kinked, crushed or twisted.
- 2. When replacing the appliance, always use a new water supply hose.

#### Water pressure:

At least 7.25 PSI (0.5 bar), maximum 145 PSI (10 bar). At a higher water pressure: connect pressure-reducing valve ahead.

#### Inlet rate:

Minimum 2.65 gallons/minute (10 liters/minute)

#### Water temperature:

Cold water.

Hot water:

Maximum temperature 140° F (60 °C).

#### Hot water connection \*

The dishwasher can be connected to cold or hot water up to max. 140° F (60 °C). Connection to hot water is recommended if the hot water can be supplied by energetically favourable means and from a suitable installation, e.g. solar heating system with circulation line. This will save energy and time. The "Hot water" setting allows you to adjust your dishwasher optimally to operation with hot water. It is recommended to have a water temperature (temperature of the incoming water) of at least 104° F (40 °C) and no more than 140° F (60 °C). It is not recommended to connect the appliance to hot water if the water is supplied from an electric boiler.

#### To change the setting:

- 1. Open the door.
- 2. Switch on ON/OFF switch 1.
- 3. Press Info button i 3 for 3 seconds until the following text is indicated on the display window at the top  $\boxed{4}$ :

Scroll with <>

Set with - +

Leave with  $\begin{subarray}{c} \end{subarray}$  3 sec.

- 4. Keep pressing the button > 8 until water connection appears of the display window at the top 4.
- 5. Make the selection with setting buttons + 7.
- 6. Press and hold the Info button i 3 for 3 seconds.

The chosen setting has now been stored.

<sup>\*</sup> optional feature which may or may not be included with your dishwasher.

#### **Electrical connection**

- Connect the appliance to an 120 V, 60 Hz alternating current only, via a correctly installed outlet with protective grounding conductor. See rating plate for required fusing 33.
- The outlet must be near the appliance and freely accessible after the installation.

If the plug is not freely accessible, an allpole disconnector with a contact opening of at least 3 mm must be fitted on the installation side to satisfy the relevant safety instructions.

- The connection may be modified by technicians only.
- A power cord extension may be purchased from customer service only.
- Use only a residual current operated circuit-breaker which features the symbol . Only this extension guarantees compliance with the currently valid regulations.
- The appliance features a water damage protection system. Please note the system will function only when the power supply is connected.

## Removing the appliance

Also observe the sequence of worksteps here.

- 1. Disconnect the appliance from the power supply.
- 2. Turn off the tap.
- 3. Undo the drain water and water supply connection.
- 4. Loosen fastening screws for the cabinet parts.
- 5. If fitted, remove the base panel.
- Pull out the appliance, carefully pulling the hose behind.

## Transporting the appliance

Empty the dishwasher and secure loose parts.

Drain the appliance according to the following steps:

- 1. Turn on the tap.
- 2. Open the door.
- 3. Switch on ON/OFF button 1.
- 4. Select wash cycle with the highest temperature.

The estimated wash cycle duration is indicated on the digital display 4.

- 5. Press START button 11.
- 6. Close the door.

Wash cycle sequence starts.

- 7. Open the door after approx. 4 minutes.
- 8. Press START button 11 until "Program was terminated"/"Ready in one minute." is indicated at the digital display 4.
- 9. Close the door.
- 10. Open the door after approx. 1 minute.

The digital display 4 indicates; "Finished".

- 11. Switch off ON/OFF switch 1.
- 12. Turn off the tap, disconnect supply hose and drain water

**Note:** Transport appliance upright only. This prevents residual water from running into the machine control and damaging the wash cycle sequence.

# Securing the appliance against frost

If the appliance is in a room where there is a risk of frost (e.g. holiday home), empty the appliance completely (see "Transporting the appliance").