

CM 450

Fully Automatic Espresso Machine

Table of Contents

How to use these instructions	3
Safety Definitions	3
IMPORTANT SAFETY PRECAUTIONS	4
Environmental protection	6
Saving energy	6
Disposing in an environmentally responsible manner	6
Getting to know your appliance	6
Contents of package	6
Assembly and components	7
Displays and controls	8
Function selector positions	8
Symbols	8
Colors and display	8
Automatic door opening	9
Additional information i and i [®]	9
Accessories	9
Switching the appliance on and off	10
Main switch	10
Sleep mode	10
Activating the appliance	10
Setting up the appliance	11
Initial settings	11
Setting water hardness	11
Water filter	12
Operation with or without water filter	12
Inserting the water filter	12
Filling the water tank and the bean container	13
Preparing beverages	13
Beverage selection	13
Preparing coffee using freshly ground beans	14
Preparing two cups at the same time	15
Preparing coffee using ground coffee	15
Preparing coffee with milk	16
Preparing milk froth and warm milk	17
Preparing hot water	17
Setting the grinding level	17
Individual beverages	18
Child lock	19
Activating the child lock	19
Deactivating the child lock	19

General settings	20
Setting the milk container weight	22
Messages	22
Daily care and cleaning	23
Daily care	23
Cleaning the milk system	23
Cleaning the brewing unit	25
Service programs	26
Cleaning	26
Descaling	26
Cleaning and descaling	27
Emptying program	28
Simple troubleshooting	29

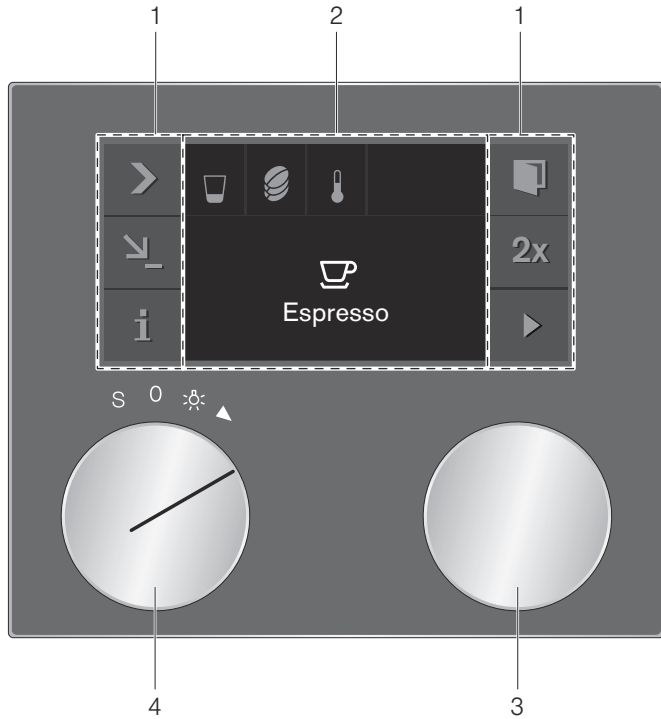
Additional information on products, accessories, replacement parts and services can be found at www.gaggenau.com and in the online shop www.gaggenau.com/zz/store

How to use these instructions

You can open up the front cover of this instruction manual. There you will find illustrations of the appliance with each part numbered. These numbers will be referred to throughout the text.

Example: brewing unit (15)

These instructions also show display texts and symbols in a special way. These enable you to clearly see where we refer to texts or symbols that are marked or displayed on the appliance.



Safety Definitions

WARNING

This indicates that death or serious injuries may occur as a result of non-observance of this warning.

CAUTION

This indicates that minor or moderate injuries may occur as a result of non-observance of this warning.

NOTICE: This indicates that damage to the appliance or property may occur as a result of non-compliance with this advisory.

Note: This alerts you to important information and/or tips.

1	Control panel	These areas are touch-sensitive. Touch a symbol to select the applicable function.
2	Display	The display shows current settings and options, for example.
3	Rotary selector	With the rotary selector you can select the desired beverage and make other settings.
4	Program selector	With the program selector you can call up your saved favourite beverages or the basic settings.

The appliance comes with a quick reference guide where you can find the most important functions at a glance. It can be stored in the accessory drawer of the appliance.

Pay special attention to the important safety instructions in the “Important Safety Precautions” section.



IMPORTANT SAFETY PRECAUTIONS

READ AND SAVE THESE INSTRUCTIONS

When using electrical appliances, basic safety precautions should always be followed, including the following:

- 1 Please read and follow the operating instructions carefully and keep them for later reference. If the unit is transferred to another party, please be sure to include these instructions.
- 2 Do not touch hot surfaces. Use handles or knobs.
- 3 Be sure that all components are assembled and fastened properly.
- 4 To protect against fire, electric shock and injury to persons, do not immerse cord, plugs, or body in water or in any other liquid. See use and care manual for cleaning.
- 5 Close supervision is necessary when the appliance is used by or near children.
- 6 Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- 7 Do not operate any appliance with a damaged cord or plug or after it malfunctions, or has been damaged in any manner. Return appliance to the nearest authorized service facility.
- 8 The use of accessories attachments not recommended by the appliance manufacturer may result in fire, electric shock or injury to persons.
- 9 Do not use outdoors or in a damp area.
- 10 Do not let cord hang over edge of table or countertop, or touch hot surfaces.
- 11 Do not place unit or components on or near a cooktop or range, or in a heated oven.
- 12 Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn control to "off", then remove plug from wall outlet.
- 13 Do not use appliance for anything other than its intended use.
- 14 Save these Instructions.

WARNING

State of California Proposition 65 Warnings

This product contains chemicals known to the State of California to cause cancer, birth defects or other reproductive harm.

IMPORTANT: This appliance is designed for domestic and not commercial use.

Use indoors at room temperature only. Do not use at more than 6560 feet /2000 meters above sea level.

Protect the appliance against freezing or it will be damaged.

Supervise children to ensure that they do not play with the appliance.

WARNING

To reduce risk of fire and electric shock:

Installation

Connect and operate the appliance only according to the rating plate specifications.

Use appliance only with transformer which is identified as Type 8001007072.

Do not connect the appliance to or operate it by means of a time switch or remote control socket.

The unit must not be operated with an extension cord.

Use the Coffeemaker only if power cord and appliance show no signs of damage.

Should a problem occur, pull the plug and disconnect from the power immediately.

Never immerse the appliance or power cable in water or any liquid.

Grounding

This appliance may only be connected to a power supply with 120 Volt AC via a correctly installed receptacle with ground.

Repairs

To avoid potential hazards, repairs must only be carried out by qualified repair service personnel.

If the power cord of this appliance is damaged, it must be replaced by a special connection cord, which is available from our Customer Service Department.

WARNING

To avoid the risk of injury:

Do not drink or come into contact with cleaning or descaling materials. Keep cleaning materials and descaling tablets out of the reach of children. They may be toxic.

IMPORTANT SAFETY PRECAUTIONS

READ AND SAVE THESE INSTRUCTIONS

CAUTION

To avoid the risk of scalding:

Please note that the beverages are very hot when dispensed.

Do not use chemically softened water!

CAUTION

To avoid the risk of suffocation:

Do not allow children to play with packaging material.

Store small parts safely as they can be a choke hazard.

CAUTION

To avoid the risk of injury:

Keep children away from the appliance and power cable.

CAUTION

To avoid the risk of injury:

Do not reach into the grinding unit. Be careful not to pinch your fingers when closing the door. A misuse of the appliance can potentially lead to injury.

CAUTION

To avoid the risk of burns:

The beverage outlet gets very hot. After use, allow to cool down first before touching. After use, the heating element surfaces and warming plate can retain heat.

Wait until cool before touching.

CAUTION

To avoid the risk of influence electronic implants:

The appliance contains permanent magnets that may influence electronic implants such as pacemakers or insulin pumps. Persons wearing electronic implants must maintain a minimum distance of 4 inches from the front of the appliance and from the following parts upon removal: milk container, milk system, water tank and brewing unit.

Environmental protection

Saving energy

- If the appliance is not being used, switch it off.
- Set the interval for automatic switch-off to the lowest value.
- If possible, do not interrupt coffee or milk froth dispensing. Stopping a process prematurely results in higher energy consumption and the drip tray fills up more quickly.

- Descale the appliance regularly to avoid a build-up of limescale. Limescale residue results in higher energy consumption.

Disposing in an environmentally responsible manner

Dispose of packaging in an environmentally responsible manner.

Please ask your dealer about current means of disposal.

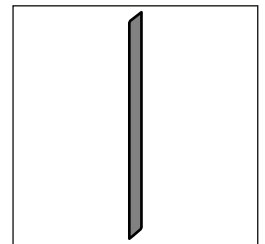
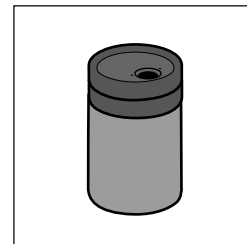
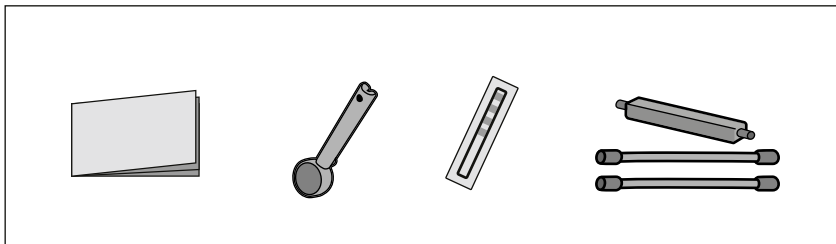
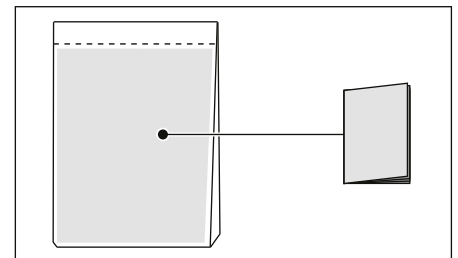
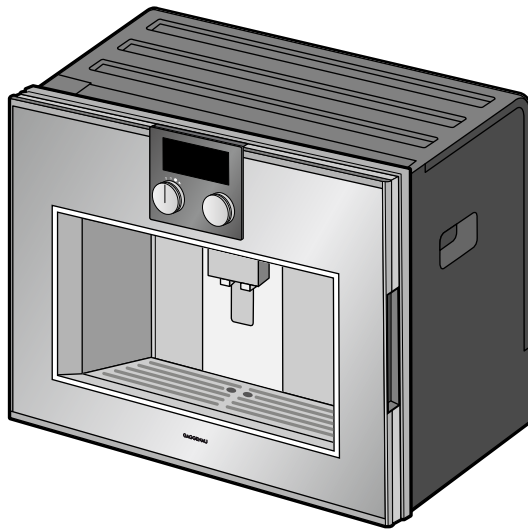
Getting to know your appliance

Use this section to familiarize yourself with your new appliance. The control panel and the individual operating controls are explained. You will also be informed about the accessories.

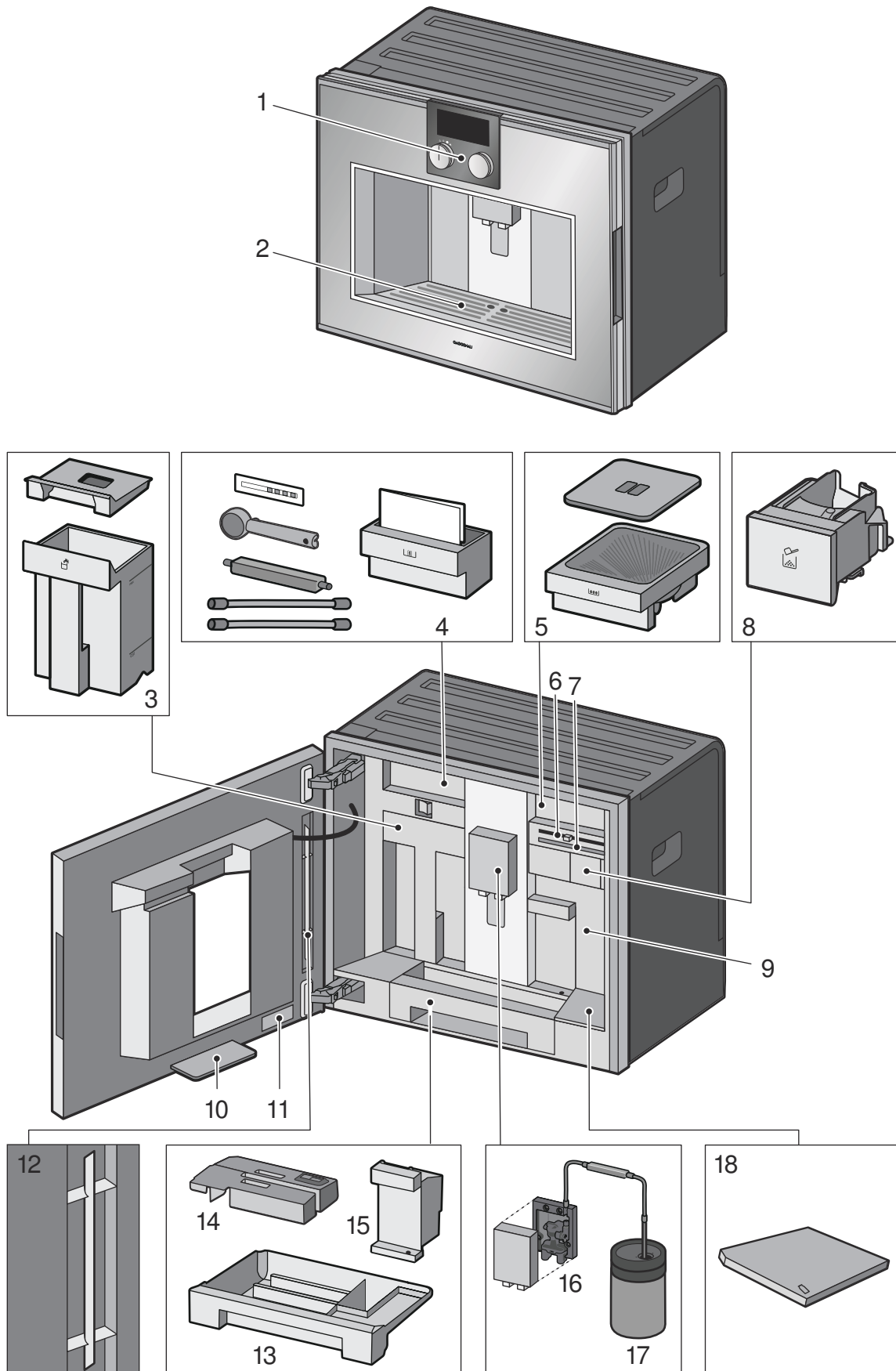
Further information about the appliance, such as how to change the opening angle of the door, can be found in the enclosed installation instructions.

Contents of package

(For use)

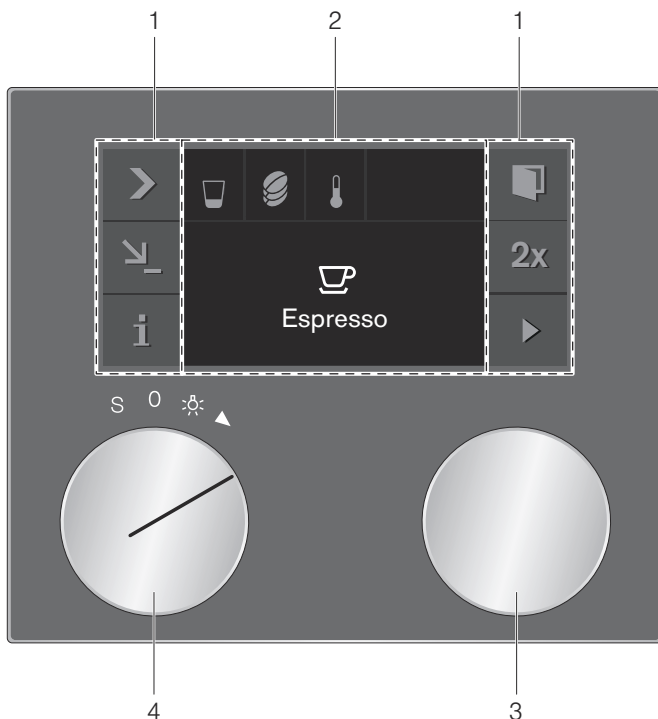


Assembly and components



1	Display and controls
2	Shelf, e.g. for a cup
3	Water tank with lid
4	Accessory drawer (for quick reference guide and accessories)
5	Bean container with lid
6	Grinding level adjustment
7	Magnetic holder (for milk hoses' connecting element)
8	Ground coffee drawer
9	Protective cover (for brewing unit)
10	Collecting tray
11	Rating plate
12	Holder (for milk tube)
13	Drip tray
14	Drip tray cover
15	Coffee dregs container
16	Beverage dispenser and milk system, height-adjustable
17	Milk container
18	Shelf (scales) for milk container, removable

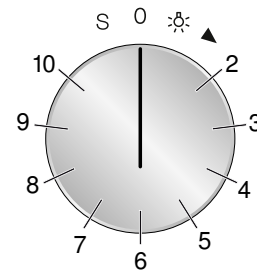
Displays and controls



1	Control panel	These areas are touch-sensitive. Touch a symbol to select the applicable function.
2	Display	The display shows current settings and options, for example.
3	Rotary selector	With the rotary selector you can select the desired beverage and make other settings.

4	Program selector	With the program selector you can call up your saved favourite beverages or the basic settings.
---	------------------	---

Function selector positions



Position	Function
0	Off position
☀	Light
2	Beverage selection
3 - 10	Memory locations for individual beverages
S	Service programs/General settings

Symbols

The following overview outlines the most common symbols you will come across when operating the appliance.

Symbol	Function
▶	Start
■	Stop
✕	Cancel
✓	Confirm/save settings
>	Selection arrow
🔒	Open the door
i	Launching additional information
↵	Edit settings
↵	Save individual beverage
🗑	Quick capacity selection
2 x	2x beverage
🔒	Child lock

Colors and display

Colors

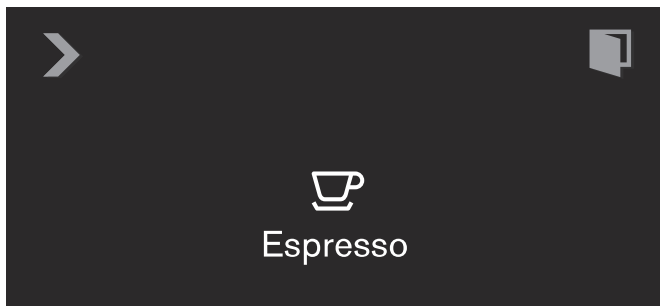
The various colors serve to guide you in the various adjustment situations.

Orange	First settings Main functions, messages
Blue	Basic settings Cleaning
White	Adjustable values


Presentation

Depending on the situation, the display of symbols, values and indicators changes.

Zoom	Values and symbols that are currently selected will be displayed enlarged.
Minimized screen display	After a short while, the display screen will be minimized and only essential information will be displayed. This function is activated in the general settings ex works and can be deactivated.



Automatic door opening

When you touch the  symbol, the appliance door springs open and you can open it fully with the handle recess at the side.

Automatic door opening does not work when the child lock is activated or in the event of a power failure. You can open the door manually with the handle recess at the side.


Additional information **i** and **i**^①

By touching the **i** symbol, you can call up additional information.

During operation, you will, for example, receive information regarding the number of beverages already dispensed.

If the function selector is set to **S**, you will, for example, receive information about when the appliance needs to be descaled or cleaned or when the water filter needs changing. You can use this information to start up a service program that is due soon, for example.


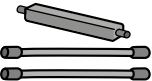
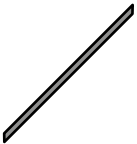
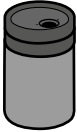
The **i**^① symbol appears for important action prompts. New messages are also displayed for several seconds

on the display. These messages disappear automatically after a few seconds, or must be confirmed with . A list of messages can be displayed by touching the **i**^① symbol. The message disappears when the required action has been carried out.

Accessories

The fully automatic espresso machine has a drawer for storing accessories such as the quick reference guide or measuring spoon inside the appliance. After opening the door, you can use the magnetic holder and the clip for the individual parts, such as the milk hose set. The holder for the milk tube is situated on the inside of the door.

The appliance is equipped with the following accessories as standard:

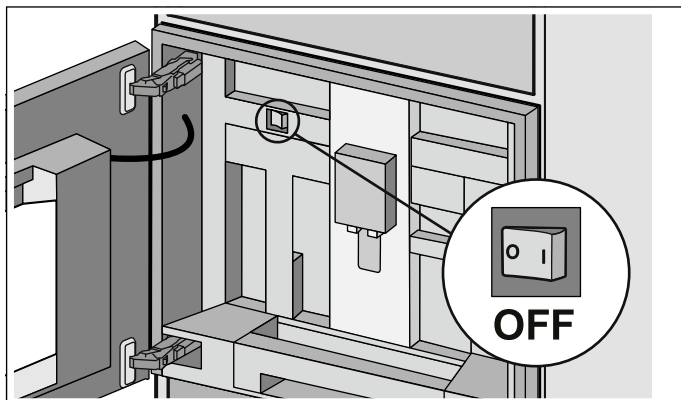
	Measuring spoon For adding ground coffee.
	Milk hose set For connecting the milk container.
	Milk tube For inserting into the milk container, milk cartons and milk bottles or for running a service program.
	Milk container Capacity 17 oz (0.5 liters). The milk container has been designed especially for use together with this fully automatic coffee machine. It is intended solely for use in the household and for storing milk in the refrigerator.

The following accessories can be reordered by contacting our customer service:

- Water filter (order no.: 00575491)
- Cleaning tablets (order no.: 00311823)
- Descaling tablets (order no.: 00311820)
- Care set (order no.: 00576331)
- Milk container with "FreshLock" lid (order no.: 00576165)
- Limit stop for 92° opening angle (order no.: 00636455)
- Bean container with lid (order no.: 11015223)

Switching the appliance on and off

Main switch



The main switch is used to switch the appliance on and off.

If the appliance is switched off at the main switch, the power supply is interrupted.

The appliance is programmed so that it switches to "Standby" mode automatically after about 30 minutes. This timespan can be changed. → "General settings" on page 20

The appliance rinses automatically when it is switched on at the main switch. Exception: The appliance was only switched off a few minutes beforehand.

Notes

- Do not press the main switch during operation. If you want to manually switch off the appliance, you must first set the function selector to **0** so that it rinses automatically. Then switch off the appliance using the main switch.
- The appliance is equipped with a sensor. If a milk container is present, this will be correspondingly shown on the display when switching to the energy saving mode (function selector set to **0**). If there is milk in the container, please keep in the refrigerator.

Sleep mode

The appliance goes into sleep mode if the function selector is turned to **0** or if the child lock is activated.

The brightness of the display is dimmed in sleep mode during the first few minutes.



Then the display switches itself off.

Notes

- In the general settings, you can set whether the Gaggenau logo is to be displayed during sleep mode. → "General settings" on page 20
- The brightness of the display depends on the vertical viewing angle. You can adjust the display using the "Brightness" setting in the general settings.

Activating the appliance

In order to leave sleep mode, or to activate the display when it has been switched off, turn the function selector.

Now you can set the desired function. Read the appropriate chapters to learn how to set functions.

Note: If the drip tray is not in place, the appliance cannot be switched on and no water flows out of the beverage dispenser. The message "Insert trays" appears.

Setting up the appliance

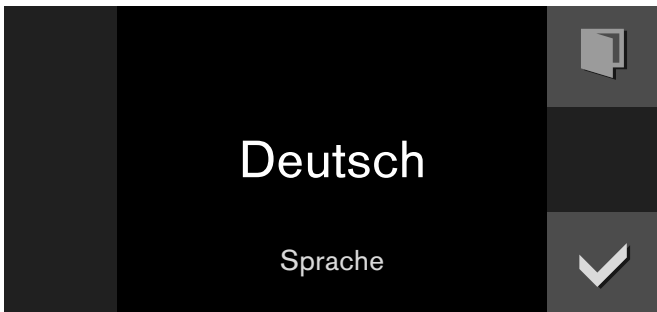
Note: Only use the appliance in frost-free rooms. If the appliance was transported or stored at temperatures below 32 °F (0 °C), you must wait for at least 3 hours before using it.

Before the appliance can be switched on and used, it must be assembled and connected according to the enclosed installation instructions.

Initial settings

Notes

- The query appears automatically when first switched on after connection to a power outlet.
 - You can change the settings at any time.
→ "General settings" on page 20
- 1 Switch on the appliance at the main switch.
The preset language appears on the display.



- 2 Use the rotary selector to select the desired display language.
- 3 Press ✓ to confirm.
The preset volume unit appears on the display.
- 4 Use the rotary selector to select the desired volume unit.
- 5 Press ✓ to confirm.
The preset weight unit appears on the display.
- 6 Use the rotary selector to select the desired weight unit.
- 7 Press ✓ to confirm.

The setting is saved.

Note: When the language is changed, the system is restarted; this process takes a few seconds.

"Set-up complete" appears on the display. Confirm with ✓. The appliance is now ready to use.

Setting water hardness

It is important to set the water hardness correctly, so that the appliance indicates accurately when the descaling program should be run. The preset water hardness is level 4. If a water softening unit is installed in the household, select the "Water softening unit" setting. You can check the water hardness using the enclosed test strip or by asking your local water supplier.

- 1 Briefly immerse the enclosed test strip in fresh tap water, leave it to drip off and read off the result after one minute.
- 2 Rotate function selector to **S**.
- 3 Use the rotary selector to select "General settings" and touch the ✓ symbol.
- 4 Use the rotary selector to select "Water hardness".
- 5 Touch the ✓ symbol.
- 6 Using the rotary selector, set the measured water hardness.
- 7 Press ✓ to confirm.

The setting is saved. Touch **X** in order to exit the general settings.

Water filter

Operation with or without water filter

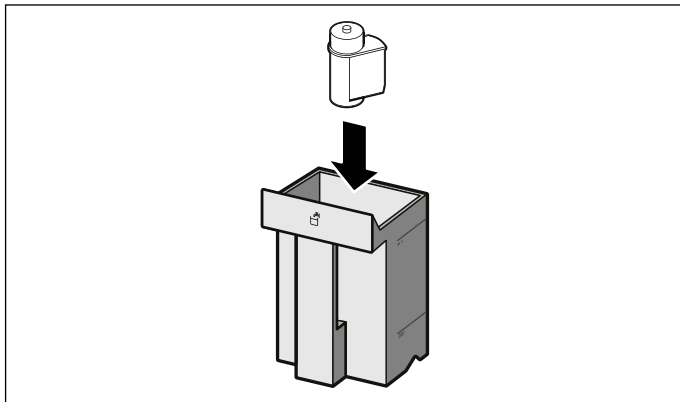
You can use the appliance with or without a water filter. To ensure that the descaling display of the appliance functions correctly, you must state in the general settings whether a water filter is used.

- 1 Rotate function selector to **S**.
- 2 Select "General settings" using the rotary selector.
- 3 Touch the ✓ symbol.
- 4 Select "Water filter" using the rotary selector.
- 5 Touch the ↘ symbol.
- 6 Use the rotary selector to select either "Available" (with water filter) or "Not available" (without water filter).
- 7 Press ✓ to confirm.
For the setting "Available", the rinse program starts. Proceed according to the information on the display. For the setting "Not available", the setting is saved.
- 8 Touch the ✕ symbol to exit the general settings menu.

Inserting the water filter

New water filters must always be rinsed after being fitted.

- 1 Rotate function selector to **S**.
- 2 Select "Change water filter" using the rotary selector.
- 3 Touch the ✓ symbol.
- 4 Fit the water filter in the water tank and then fill the tank with water up to the "max" mark.



- 5 Place a container with a capacity of 17 oz (0.5 liters) under the beverage dispenser.
- 6 Touch the ✓ symbol.

The water first runs through the filter to rinse it, then into the container. After the rinsing process, confirm with ✓ and empty the container; the appliance is once again ready for use.

Rinsing the filter simultaneously activates the setting for the "Change water filter" display. When the display "Please change water filter" is shown, or at the latest after two months, the filter is no longer effective. It must be replaced for reasons of hygiene and to prevent limescale from building up on the appliance (appliance may be damaged).

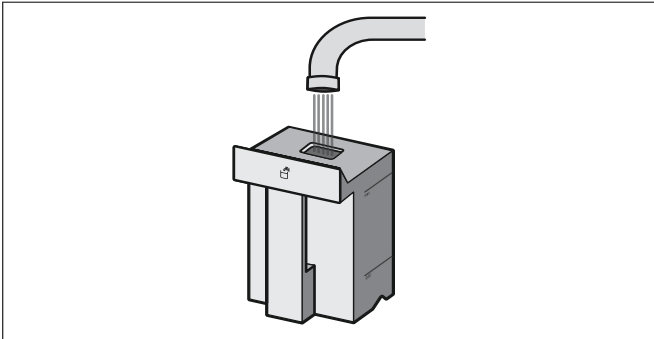
Replacement filters can be obtained from our customer service. → "Accessories" on page 9

Note: If you leave the appliance for a prolonged period without using it (for example when on vacation), it is best to rinse the existing filter before preparing beverages. To do this, simply dispense a cup of hot water.

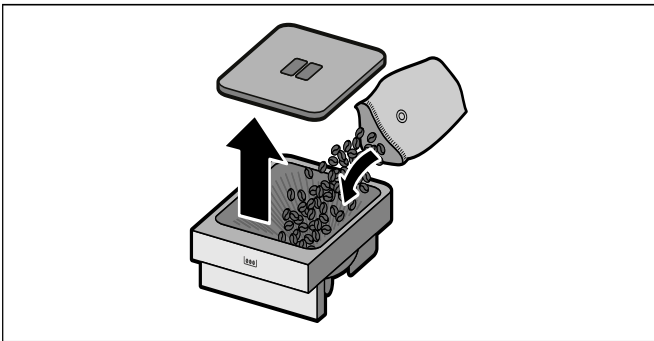
Filling the water tank and the bean container

Using your appliance, you can prepare coffee using freshly ground coffee beans or ground coffee. Coffee beans can be stored in the bean container for a number of days without losing their aroma. Only fill the ground coffee shortly before preparing the beverage.
→ "Preparing coffee using ground coffee" on page 15

- 1 Open the door.
- 2 Remove the water tank and fill it with fresh, still, cold water. Reinsert the water tank.



- 3 Pull the bean container out, remove the lid and fill the container with beans. Replace the lid and insert the bean container again.



Note: Coffee beans that have been glazed, caramelized, or that contain other sugary additives block the brewing unit. Only use pure bean mixtures that are suitable for use in fully automatic espresso machines.













- 4 Close the door.

Preparing beverages





Beverage selection

Notes

- The integrated fan switches on each time a beverage is dispensed and switches off again after a few minutes.
- The very first cup of coffee dispensed will not develop the full aroma. The same applies if the machine has not been used for some time.
- The appliance is preprogrammed with the standard factory settings for optimal operation.
- After setting up the appliance, you will achieve a suitably thick and stable "crema" only after the first few cups have been dispensed.

	Ristretto	Concentrated espresso. Best served in small, thick-walled cups. Preheat cups with hot water.
	Espresso	Concentrated coffee. Best served in small, thick-walled cups. Preheat cups with hot water.
	Coffee	Coffee
	Americano	$\frac{1}{3}$ espresso, is topped up with $\frac{2}{3}$ hot water.
	Hot water	For preparing hot beverages, e.g. tea, or to preheat cups.
	Milk froth	For preparing speciality white coffees.
	Warm milk	As a beverage or as an ingredient in certain coffee beverages.
	Café Latte	$\frac{1}{2}$ coffee + $\frac{1}{2}$ milk; best served in a wide-rimmed cup.
	Latte Macchiato	A specialty drink, served in a glass featuring three layers: at the bottom hot milk, in the middle espresso, and at the top milk froth.
	Flat White	Espresso with frothed milk.
	Cappuccino	$\frac{1}{3}$ espresso + $\frac{1}{3}$ milk + $\frac{1}{3}$ milk froth; best served in a cup.
	Espresso Macchiato	Espresso finished with milk froth.

You may be able to select further options depending on your choice of beverage:

	Capacity	Small - Medium - Large - Extra large
	Strength	Very mild - Mild - Medium - Strong - Very strong - Extra strong etc., not available for milk froth, warm milk and hot water
	Temperature	Hot - Very hot - Extra hot; not available for milk froth and warm milk
	Mixing ratio	Setting for the proportion of milk, only available for coffee beverages with milk.

Aroma function "Extra strong"

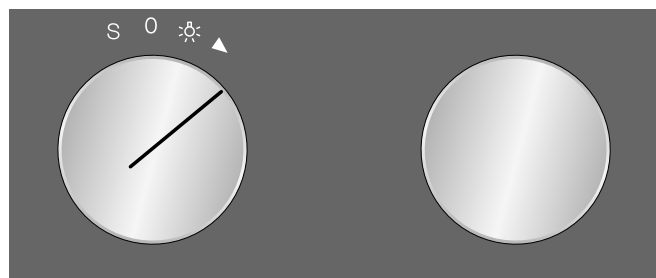
The longer the coffee is brewed, the more bitter substances and undesired aromas are released. This has a negative effect on the taste and makes the coffee less easily digestible. Your appliance therefore has a special "Aroma" function for very strong coffee. The machine dispenses half of the required quantity and then grinds and brews fresh beans for the other half, so only the pleasant-tasting and easily digestible aromas are released.

The "Aroma" function "Extra strong" or "Extra strong 3 ☉ 2x" is only available for certain settings. The coffee is prepared in two stages for this setting. Wait until the process is fully completed.

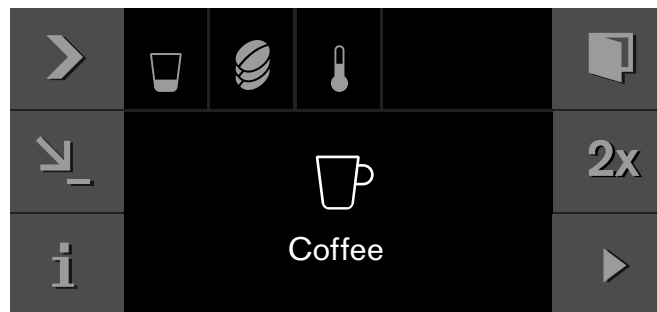
Preparing coffee using freshly ground beans

The appliance must be switched on. The water tank and bean container must be filled.

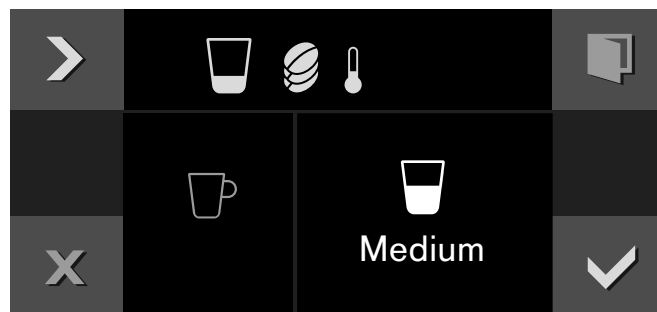
- 1 Rotate function selector to position 2.



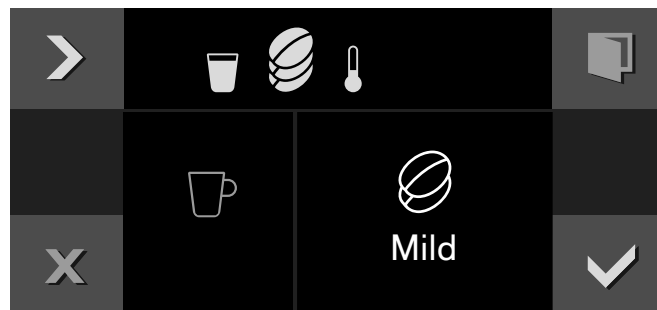
- 2 Use the rotary selector to select the desired beverage, e.g. coffee.



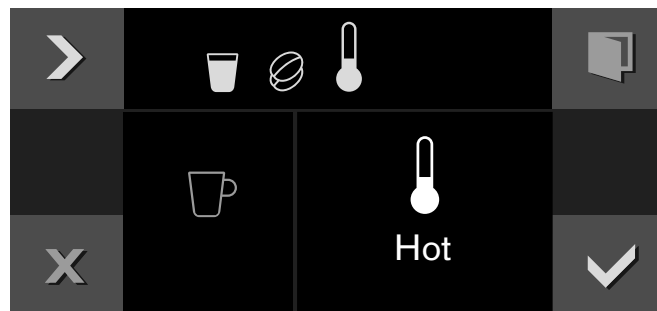
- 3 Place a cup under the beverage dispenser.
- 4 Touch the > symbol.
- 5 Set the size using the rotary selector.



- 6 Touch the > symbol.
- 7 Set the strength using the rotary selector.



- 8 Touch the > symbol.
- 9 Set the temperature using the rotary selector.



- 10 Press ✓ to confirm the settings.
- 11 Start with ▶.

The beverage is brewed and then dispensed into the cup.

Notes

- While the beverage is dispensed, the ■ symbol is displayed. Touch this symbol to stop the beverage being prepared.
- Using the ↘ symbol, you can save the current beverage: Touch the ↘ symbol, turn the function selector to a free memory location, save the entry. → "Individual beverages" on page 18

Preparing two cups at the same time

You have the option of dispensing two beverages simultaneously:

- 1 Select the beverage and use the rotary selector to adopt settings such as temperature if desired.
- 2 Touch the symbol 2x.
- 3 Place two cups, or similar, underneath the beverage dispenser.
- 4 Start with ▶.

The selected beverage is brewed and then dispensed into the cups.

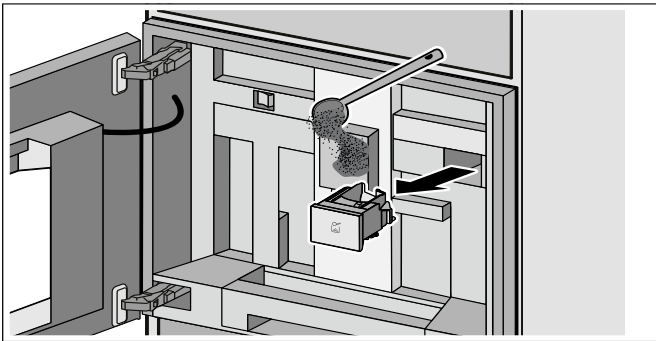
Note: The coffee is prepared in two stages. Wait until the process is fully completed.

Preparing coffee using ground coffee

The appliance must be switched on and the water tank must be filled.

Important: Remove cups or glasses before opening the door, as they may fall otherwise.

- 1 Rotate function selector to position 2.
- 2 Open the door.
- 3 Using the measuring spoon, fill a maximum of two level spoonfuls of ground coffee into the ground coffee drawer. Close the ground coffee drawer.



Note: Do not fill the ground coffee drawer with beans or instant coffee.

- 4 Close the door.
- 5 Use the rotary selector to select the desired beverage (beverages made from ground coffee are identified with the ☐ symbol).
- 6 Place a cup under the beverage dispenser.
- 7 Touch the > symbol.
- 8 Set the size using the rotary selector.
- 9 Touch the > symbol.
- 10 Set the temperature using the rotary selector.
- 11 Press ✓ to confirm the settings.
- 12 Start with ▶.

The beverage is brewed and then dispensed into the cup. For another cup of coffee, pour in more ground coffee and repeat the process.

Notes

- While the beverage is dispensed, the ■ symbol is displayed. Touch this symbol to stop the beverage being prepared.
- If coffee is not dispensed within 90 seconds, the brewing chamber empties itself automatically to prevent an overflow.
- The "Aroma" function is unavailable when using ground coffee. Similarly, it is not possible to dispense two cups at once when using ground coffee.

Preparing coffee with milk

⚠ WARNING

Risk of burns

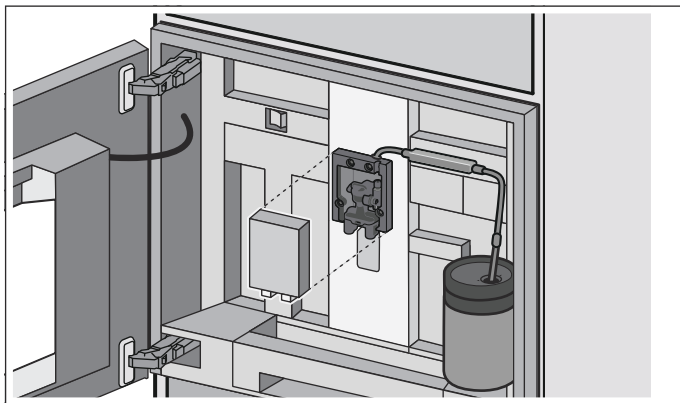
The milk system becomes very hot. After use, always let it cool down before you touch it.

You can transfer the milk into the supplied milk container or into a milk jug, for example, or draw the milk directly from a carton. → "Setting the milk container weight" on page 22

Important: Remove cups or glasses before opening the door, as they may fall otherwise.

Using the milk container:

- Open the door.
- Push the beverage dispenser down completely.
- Remove the cover of the beverage dispenser towards the front.
- Attach a milk hose from the milk system to the beverage dispenser and feed it outward through the opening at the top.
- Attach the connecting element of the milk system to the magnetic holder (on the inside of the appliance).
- Place the milk container on the right next to the beverage dispenser. Connect the milk tube to the milk hose and then guide the milk tube into the milk container. The end of the milk tube must be immersed in the milk.



- Close the door.

Using a milk carton or other container:

- Open the door.
- Push the beverage dispenser down completely.
- Remove the cover of the beverage dispenser towards the front.
- Feed the milk system's milk hose outward through the opening at the top.
- Attach the magnetic holder to the appliance.
- Place the full milk carton on the right next to the beverage dispenser. Connect the milk tube to the milk hose and then guide the milk tube into the milk carton. The end of the milk tube must be immersed in the milk.
- Close the door.

To prepare a beverage:

The appliance must be switched on. The water tank and bean container must be filled.

- 1 Rotate function selector to position 2.
- 2 Using the rotary selector, select a coffee beverage with milk. To select a beverage made using ground coffee, you must first fill the ground coffee drawer.
- 3 Place a cup or glass under the beverage dispenser.
- 4 Start with ►.
- or -
Touch the ► symbol first, then set the size or strength, for example, using the rotary selector and confirm with ✓.

The milk is drawn in and prepared, after which the coffee is brewed.

Notes

- While the beverage is dispensed, the ■ symbol is displayed. Touch this symbol to stop the beverage being prepared.
- Using the ↘ symbol, you can save the current beverage: Touch the ↘ symbol, turn the function selector to a free memory location, save the entry. → "Individual beverages" on page 18
- Dried-on milk residues are difficult to remove, so always clean the milk system after every use. → "Cleaning the milk system" on page 23

Preparing milk froth and warm milk

⚠ WARNING

Risk of burns

The milk system becomes very hot. After use, always let it cool down before you touch it.

To prepare a beverage:

The appliance must be switched on.

- 1 Rotate function selector to position 2.
- 2 Connect the milk hose. → *"Preparing coffee with milk" on page 16*
- 3 Select "Milk froth" or "Warm milk" with the rotary selector.
- 4 Place a cup or glass under the beverage dispenser.
- 5 Touch the ➤ symbol.
- 6 Set the size using the rotary selector.
- 7 Press ✓ to confirm the settings.
- 8 Start with ▶.

The milk is drawn in and subsequently flows into the cup or the glass.

Notes

- While the beverage is dispensed, the ■ symbol is displayed. Touch this symbol to stop the beverage being prepared.
- Using the ↘ symbol, you can save the current beverage: Touch the ↘ symbol, turn the function selector to a free memory location, save the entry. → *"Individual beverages" on page 18*
- Dried-on milk residues are difficult to remove, so always clean the milk system after every use. → *"Cleaning the milk system" on page 23*

Preparing hot water

⚠ WARNING

Risk of burns

The milk system becomes very hot. After use, always let it cool down before you touch it.

The appliance must be switched on and the water tank must be filled.

- 1 Remove the milk tube from the milk container.
- 2 Rotate function selector to position 2.
- 3 Select "Hot water" with the rotary selector.
- 4 Place a cup or glass under the beverage dispenser.
- 5 Touch the ➤ symbol.
- 6 Set the size using the rotary selector.

- 7 Touch the ➤ symbol.
- 8 Set the temperature using the rotary selector.
- 9 Press ✓ to confirm.
- 10 Start with ▶.

The water is heated and then flows into the cup or glass.

Notes

- While the beverage is dispensed, the ■ symbol is displayed. Touch this symbol to stop the beverage being prepared.
- Using the ↘ symbol, you can save the current beverage: Touch the ↘ symbol, turn the function selector to a free memory location, save the entry. → *"Individual beverages" on page 18*

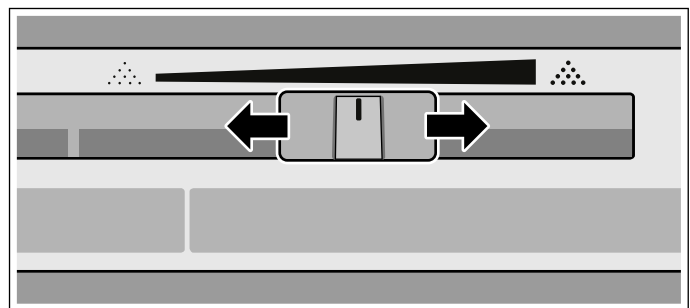
Setting the grinding level

⚠ WARNING

Risk of injury

Do not reach into the grinding unit.

Using the slider for the grinding level, the desired fineness of the ground coffee can be set between a fine grinding level (left) and a coarser grinding level (right).



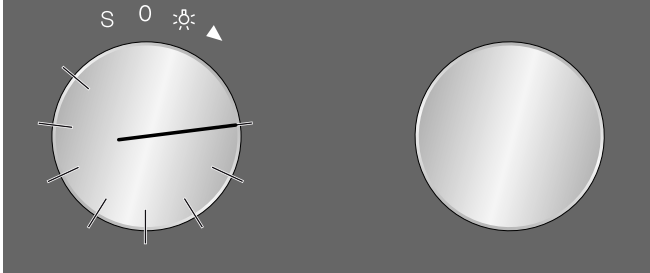
Notes

- The effects of the new grinding setting will only become apparent after the second cup of coffee.
- For dark roast coffee beans, choose a finer grinding level; for lighter beans, choose a coarser grinding level.
- If the display shows the message "Set coarser grinding level", the coffee beans are being ground too finely. Set a coarser grinding level; to do so, slide the slider to the right.
- Only make small changes to the grinding level setting.

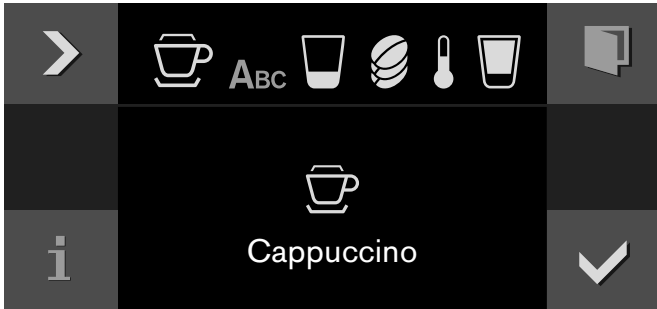
Individual beverages

You can define and store instructions for up to 8 different individual beverages.

- 1 Turn the function selector to one of the 8 memory locations.



- 2 Use the > symbol to select the desired beverage, capacity, strength, temperature and coffee-milk ratio and use the rotary selector to save the settings.



- 3 Enter the name of the beverage in "ABC".

Rotary selector	Select letters A new word always begins with a capital letter.
>A ^ä	Press briefly: Moves the cursor to the right Press and hold: Shifts to umlauts and special characters Press twice: Adds a line break
>Ä	Press briefly: Moves the cursor to the right Press and hold: Shifts to normal characters Press twice: Adds a line break
⌫	Delete letters



- 4 Save with ✓ or cancel and exit the menu with X.
- 5 Start with ▶.

Depending on the beverage selected, the beans will be ground first, then the milk prepared and finally the coffee brewed.

Notes

- While the beverage is dispensed, the ■ symbol is displayed. Touch this symbol to stop the beverage being prepared.
- For entering a name, Latin characters, certain special characters and numbers are available.
- To change an existing memory location, touch the ⌫ symbol and save a new setting.
- If a memory location is selected which is already occupied, the settings will be overwritten.

Child lock

The appliance has a child lock to prevent children operating it accidentally.


Notes

- You must set the child lock to "Available" in the general settings. → *"General settings" on page 20*
- If there is a power failure while the child lock is activated, the child lock may be deactivated when power is restored.


Activating the child lock

Prerequisite:

The function selector is set to 0.

Touch the  symbol for at least 6 seconds.




The child lock is activated. The  symbol is shown at the top of the display.

Deactivating the child lock

Prerequisite:

The function selector is set to 0.





Touch the  symbol for at least 6 seconds.























This deactivates the child lock. You can set the appliance as normal.

General settings

In the general settings, you can adapt your appliance individually.

- 1 Set the program selector to **S**.
 - 2 Select "General setting" with the rotary selector.
 - 3 Touch the  symbol.
 - 4 Set the required general setting with the rotary selector.
 - 5 Touch the  symbol.
 - 6 Set the general setting with the rotary selector.
 - 7 Save with  or cancel with  and quit the current general setting.
 - 8 Turn the program selector to **0** to quit the general setting menu.
- Changes are saved.

	Basic setting	Possible settings	Explanation
	Brightness	Stages 1, 2, 3, 4, 5*, 6, 7, 8	Setting display brightness
	Sleep mode	With logo*/Without logo	Sleep mode display with or without GAG-GENAU logo
	Display screen	Minimized*/Standard	When 'Minimized' is set, only the most important details are displayed after a short time.
	Touchpad color	Gray*/White	Select the color of symbols on the touchpads
	Touchpad tone	Tone 1*/Tone 2/Off	Select the signal tone when touching a touchpad
	Touchpad volume	Levels 1, 2, 3, 4, 5*, 6, 7, 8	Sets the volume of the touchpad tone
	Light settings	Lighting options 1*-7	<input type="radio"/> Light off <input checked="" type="radio"/> Light on ^ Light is only on when a beverage is being dispensed
	Capacity	+/- 5 to 1.7 oz (50 ml)	Adjust the capacity to individual cup sizes. First select the beverage and then set the capacity.
	Capacity unit	ml/fl.oz.*	Set the capacity unit
	Standby after	5 minutes - 12 hours	Setting for the time, after which the appliance automatically rinses and switches to "Standby" mode.
	Water filter	Available/Not available*	Available: Operate the appliance with a water filter. Not available: Operate the appliance without a water filter.
	Water hardness	1-4*, water-softening system	Briefly immerse the enclosed test strip in fresh tap water, leave it to drip off and read off the result after one minute. Set the measured water hardness.

	Language	German* / French / Italian / Spanish / Portuguese / Dutch / Danish / Swedish / Norwegian / Finnish / Greek / Turkish / Russian / Polish / Czech / Slovenian / Slovakian / Arabic / Hebrew / Japanese / Korean / Thai / Chinese / English US / English	Select language for the text display Note: When the language is changed, the system is restarted; this procedure takes a few seconds. Then the General settings menu is closed.
	Factory settings	Reset to factory settings	Confirm the question "Delete all settings and reset to factory settings?" with ✓ or cancel with X. Note: Individual beverages will also be deleted if the appliance is reset to factory settings. After resetting the factory settings, you will see the "Initial settings" menu.
	Demo mode	On/Off*	For presentation purposes only. The setting "Off" must be activated for normal operation. The setting is only possible in the first 3 minutes after switching on the appliance.
	Milk container reminder	30 minutes - 6 hours	Setting for the time, after which the reminder appears.
	Child lock	Not available*/Available	Available: The child lock can be activated. → "Child lock" on page 19
	Signal volume	Levels 1, 2, 3, 4, 5*, 6, 7, 8	Sets the volume of the signal tone
	Unit of weight	g / oz*	Set the unit of weight
	Milk container weight	Standard*/Individual	Setting of weight detection. → "Setting the milk container weight" on page 22

* Factory settings

Setting the milk container weight

Using the weight, the appliance detects the quantity of milk in the milk container to ensure that there is always sufficient milk to dispense a Latte Macchiato, for example. If there is too little milk in the container, a corresponding message will be displayed.

The weight of the supplied empty milk container and that of an empty milk carton (approx. 30 g) are already saved under "Standard". The appliance automatically detects whether the milk container or a milk carton is being used. However, you can also save the weight of your own milk container or a milk carton (if the weight of this deviates from the standard value) under the "Individual" setting.

Note: The container with milk must not exceed the maximum weight of 4.4 lbs (2 kg).

- 1 Rotate function selector to **S**.
- 2 Select "General settings" using the rotary selector.
- 3 Touch the ✓ symbol.
- 4 Select "Milk container weight" with the rotary selector.
- 5 Touch the ↘ symbol.
- 6 Select "Standard" (preset milk container weight) or "Individual" (own weight entry for the milk container) using the rotary selector.
- 7 Press ✓ to confirm.
- 8 For the "Standard" setting, the appliance automatically reverts to the selection layer of the "General settings"
or
For the "Individual" setting, an individual milk container can now also be weighed and the weight saved.
- 9 Check whether the area for the milk container behind the door is free, confirm with ✓.
- 10 Place an empty container, e.g. a milk jug, into the area, confirm with ✓.
The weight of the container is determined and then displayed.
- 11 Close the door.
- 12 Press ✓ to confirm.
The changes are saved.
- 13 Touch the ✕ symbol to leave the "General settings" menu.

Messages

Depending on the setting in the "General settings" or when dispensing a beverage with milk, various reminders may be shown on the display:

"Reminder: Is the milk still fresh?"	Appears after a set time. → "General settings" on page 20 Please check whether there is fresh milk in the milk container.
"Reminder: Place milk in the refrigerator"	Appears when the appliance is switched off.
"Milk container connected?"	Message after selecting a beverage with milk, please verify and confirm.

Daily care and cleaning

Daily care

Every time the appliance is switched on or switched to 0, it rinses automatically. Exception: The appliance was only switched off a few minutes beforehand or no coffee beverage was dispensed before it was switched to 0.

WARNING

Risk of electric shock

Before cleaning the appliance, switch it off using the main switch. Never immerse the appliance in water. Do not use a steam cleaner.

CAUTION

Surface damage!

- Do not use any cleaning agents containing alcohol or spirits.
 - Do not use abrasive cloths or cleaning agents.
 - Always remove any residues of limescale, coffee, milk and descaling solution immediately. This residue may cause corrosion to form.
 - New sponge cloths may contain salts. Salts can cause rust film on stainless steel and must therefore always be washed out thoroughly before use.
-

Notes

- The drip tray and coffee dregs container should be emptied and cleaned every day in order to prevent deposits.
 - Immediately remove residues from the shelf to avoid stains.
 - If the appliance has not been used for a prolonged period of time (e.g. while you are on holiday), clean the entire appliance thoroughly, including the milk system, ground coffee drawer and brewing unit before using.
- 1 Wipe the housing with a soft, damp cloth.
 - 2 Remove the shelf, open the door and pull out the drip tray to the front.
 - 3 Remove drip tray, cover and coffee dregs container.
 - 4 Empty, clean and dry individual parts.
 - 5 Rinse out the water tank with clear, fresh water.
 - 6 Remove the ground coffee drawer, clean it under running water and dry it thoroughly.

- 7 Wipe out the inside of the appliance (drip tray holder and ground coffee drawer) and the collecting tray and dry them.
- 8 Insert the dry parts, such as the ground coffee drawer.

CAUTION

Not all of the appliance's components can be cleaned in the dishwasher.

Not dishwasher-safe:



Shelf

Accessory drawer

Water tank with lid

Beverage dispenser cover

Bean container with lid

Ground coffee drawer

Protective cover for brewing unit

Brewing unit

Milk container

Dishwasher- safe:



Collecting tray

Drip tray

Drip tray cover

Coffee dregs container

Milk hoses

Metallic connecting element

Milk tube

Individual parts of the beverage dispenser

Measuring spoon

Individual parts of the milk container lid

Shelf for the milk container

Max.
140 °F
(Max.
60 °C)

Cleaning the milk system

The milk system is automatically cleaned with a short jet of steam directly after preparing a milky beverage.

Important: Clean the milk system manually on a weekly basis, or more frequently if required. → "Cleaning the milk system manually" on page 24

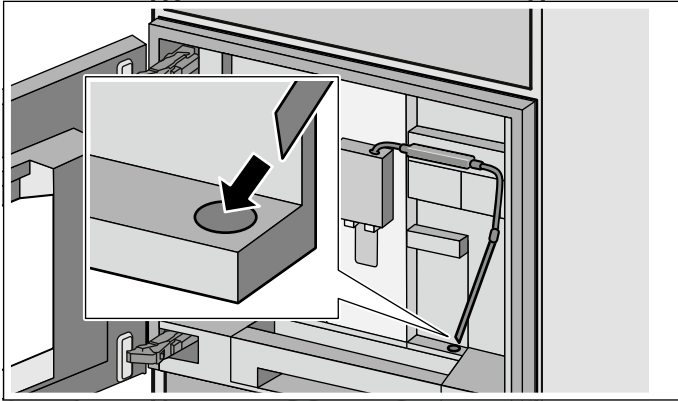
WARNING

Risk of burns

The beverage dispenser gets very hot. After use, always let it cool down before you touch it.

Cleaning the milk system automatically

- 1 Rotate function selector to **S**.
- 2 Use the rotary selector to select "Clean milk frothing system".
- 3 Touch the ✓ symbol.
The cleaning program starts. The notes on the display guide you through the program.
- 4 Open the door.
- 5 Remove the milk tube from the milk container, wipe it down and insert the end of the milk tube into the hole on the coffee dregs container.

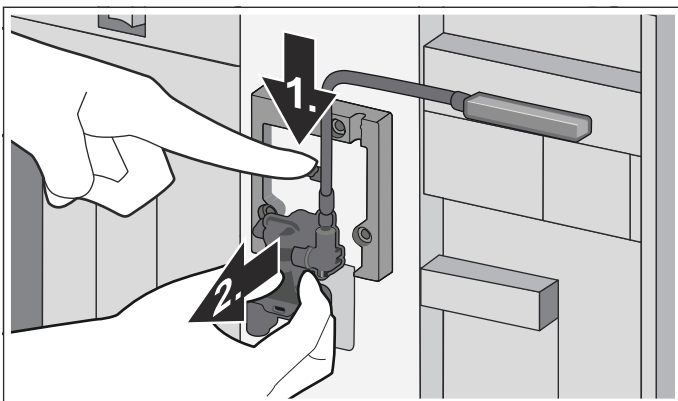


- 6 Close the door.
- 7 Place a container with a capacity of 17 oz (0.5 liters) under the beverage dispenser.
- 8 Touch the ▶ symbol.
The program runs for approx. 1 minute. Then empty the container.
- 9 Touch the ✓ symbol.
The program has finished.

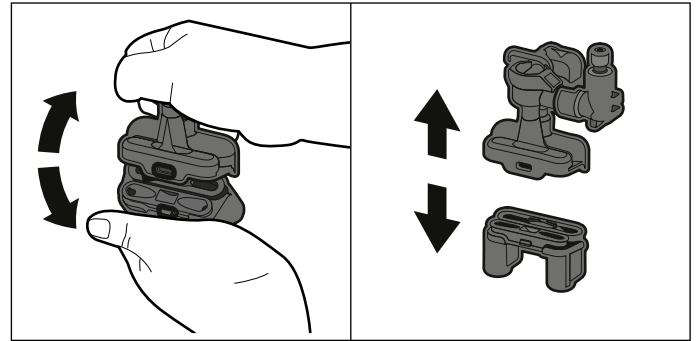
Cleaning the milk system manually

Take the milk system apart to clean it:

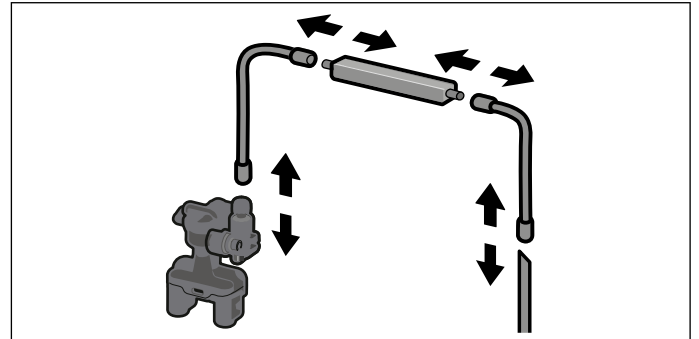
- 1 Push the beverage dispenser down completely and pull the cover forward to remove.
- 2 Press the snap lever to the left of the beverage dispenser downwards and pull the beverage dispenser straight forwards.



- 3 Detach the milk hose, dismantle the top and bottom sections of the beverage dispenser.



- 4 Separate the milk hoses, connecting element and milk tube.

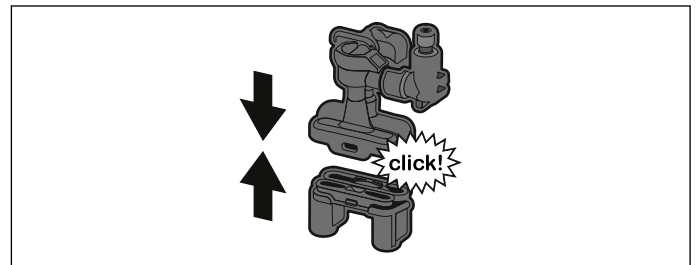


- 5 Clean the individual parts with a detergent solution and a soft cloth.
- 6 Rinse all parts with clean water and dry.



All parts of the milk system can also be put in the dishwasher.

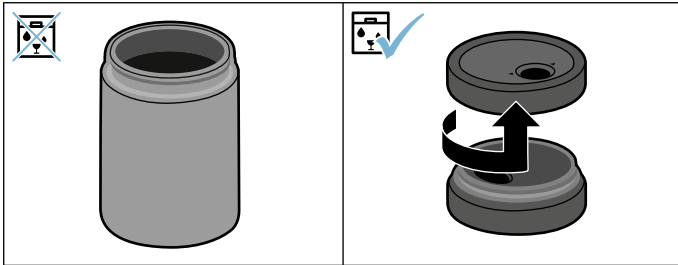
- 7 Put the individual parts back together again (see also quick reference guide).



- 8 Firmly attach the beverage dispenser from the front to the three connections.
- 9 Replace the cover.

Cleaning the milk container

For reasons of hygiene, the milk container should be cleaned regularly. Only the individual parts of the lid are suitable for dishwasher use. Clean the stainless steel milk container by hand using a gentle cleaning agent.




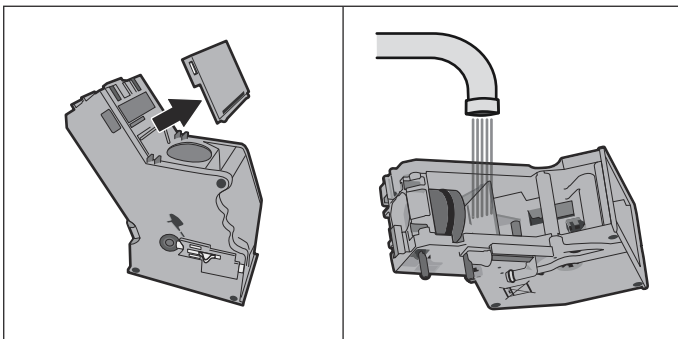
Cleaning the brewing unit

(See also the quick reference guide)

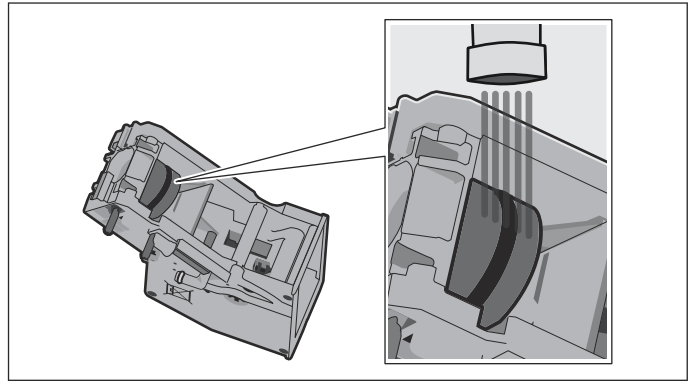
Notes

- Regularly clean the brewing unit by hand in addition to the automatic cleaning program.
- Do not use dishwashing liquid or other cleaning agents to clean the brewing unit and do not put the brewing unit in the dishwasher.

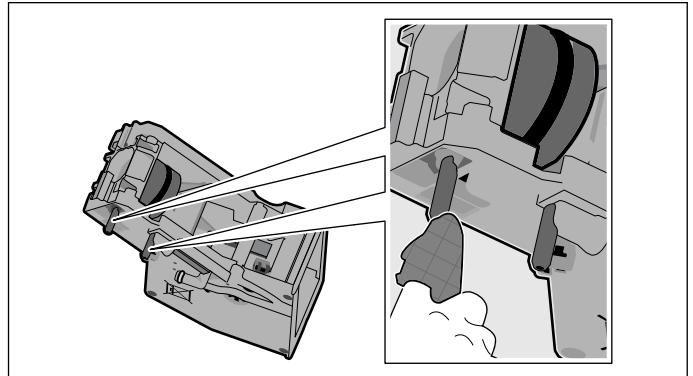
- 1 Rotate function selector to **0**.
- 2 Open the door.
- 3 Switch off the appliance using the main switch.
- 4 Remove the protective cover of the brewing unit.
- 5 Remove the coffee dregs container.
- 6 Slide the red latch on the brewing unit all the way to the left to .
- 7 Press the eject lever right down. The brewing unit will be released.
- 8 Take hold of the brewing unit by the recessed grips and carefully remove it.
- 9 Clean the brewing unit thoroughly under running water.





- 10 Remove the cover and clean the filter under running water.



- 11 Thoroughly clean the connecting taps on the brewing unit.



- 12 Clean the interior of the appliance thoroughly, taking care to remove any coffee residues.
- 13 Allow the brewing unit and the interior of the appliance to dry.
- 14 Refit the cover.
- 15 Push the brewing unit all the way into the appliance and press on the middle until it audibly clicks into place.
Important: The red latch must be right over at the left in position  before inserting.
- 16 Press the eject lever all the way up and push the red latch right over to the right to .
- 17 Insert the coffee dregs container.
- 18 Replace the protective cover.
- 19 Close the door.

Service programs

(See also the quick reference guide)

Every so often – the exact frequency depends on usage and water hardness – one of the following messages will appear on the display in place of the coffee selection:

- Please change water filter
- Please clean
- Please descale
- Please clean and descale

Then the **i**[Ⓢ] warning symbol lights up.

The water filter should be changed immediately at this point and the appliance cleaned or descaled using the appropriate program. Otherwise the appliance may be damaged.

You can also start the service programs at any time without having to wait for a reminder to appear on the display. Set the function selector to **S**, and select and run the desired program.

Notes

- **Important:** If the appliance is not descaled when it is supposed to be, the message "Appliance locked Descaling required urgently" will appear. Immediately perform the descaling process in accordance with the instructions. If the appliance is locked, it can only be operated again once the descaling process has been carried out.
- **Warning!** For each of the service programs, use descaling and cleaning agents as described in the instructions and observe the (relevant) safety information.
- Never use vinegar, vinegar-based products, citric acid or citric-acid-based products for descaling.
- For cleaning and descaling, only use the tablets intended for this purpose. The tablets were specially developed for this appliance and new stocks can be ordered through our customer service. → "Accessories" on page 9
- Never insert descaling tablets or other agents into the grounds compartment.
- Never interrupt the service program.
- Prior to starting a service program, remove, clean and reinsert the brewing unit. Rinse the milk system.
- At the end of a service program, wipe down the appliance using a soft, damp cloth to immediately remove any residue of the descaling solution. This residue may cause corrosion to form.

- New sponge cloths may contain salts. Salts can cause rust film on stainless steel and must therefore be washed out thoroughly before use.
- If one of the service programs is interrupted, e.g. by a power outage, proceed as follows:
 - a) Rinse out the water tank.
 - b) Pour in fresh, still water up to the "max" marking and confirm.
The program starts and rinses the appliance. Duration approx. 2 minutes.
 - c) Empty, clean and reinsert the drip tray.
- Do not drink the liquids.

Cleaning

Duration: approx. 5 minutes

Clean the brewing unit before the start of the service program. → "Cleaning the brewing unit" on page 25

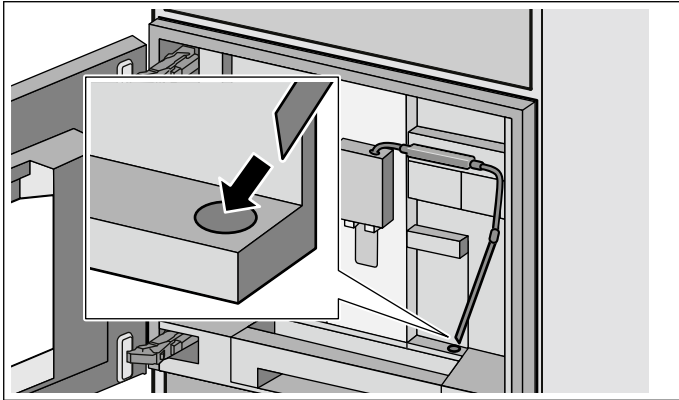
- 1 Rotate function selector to **S**.
 - 2 Select "Cleaning program" using the rotary selector.
 - 3 Touch the ✓ symbol.
The cleaning program starts. The notes on the display guide you through the program.
 - 4 Empty the drip tray and the coffee dregs container and reinsert them.
 - 5 Place a cleaning tablet into the ground coffee drawer and close the drawer again.
 - 6 Close the door.
 - 7 Place a container with a capacity of 17 oz (0.5 l) under the beverage dispenser.
 - 8 Touch the ▶ symbol.
The program will run for approx. 5 minutes.
 - 9 Empty and reinsert the drip tray.
 - 10 Touch the ✓ symbol.
- The cleaning program is complete.

Descaling

Duration: approx. 21 minutes

- 1 Rotate function selector to **S**.
- 2 Select "Descaling program" using the rotary selector.
- 3 Touch the ✓ symbol.
The descaling program starts. The notes on the display guide you through the program.

- 4 Empty and reinsert the drip tray and coffee dregs container.
- 5 Remove the water filter (if there is one) and touch the ✓ symbol.
- 6 Pour lukewarm water into the empty water tank up to the "calc" mark (17 oz/0.5 l) and then dissolve a descaling tablet in it.
- 7 Remove the milk tube from the milk container, wipe it down and insert the end of the milk tube into the hole on the coffee dregs container.



- 8 Close the door.
- 9 Place a container with a capacity of 17 oz (0.5 liters) under the beverage dispenser.
- 10 Touch the ▶ symbol.
The program will run for approx. 19 minutes.
Note: If there is too little descaling solution in the water tank, the message "Fill water tank with water and descaler" appears. Fill the empty water tank with lukewarm water up to the "calc" mark (17 oz/0.5 l) and then dissolve a descaling tablet in it. Press ✓ to confirm. The program will continue.
- 11 When requested to do so by the message on the display, rinse the water tank and then fill it with fresh water up to the "max" mark. If you are using a filter, reinsert it now.
- 12 Touch the ▶ symbol.
The program will run for approx. 2 minutes and rinse the appliance.
- 13 Empty and reinsert the drip tray.
- 14 Touch the ✓ symbol.
The program has finished.
- 15 Touch the ✓ symbol.
The appliance is ready to use.

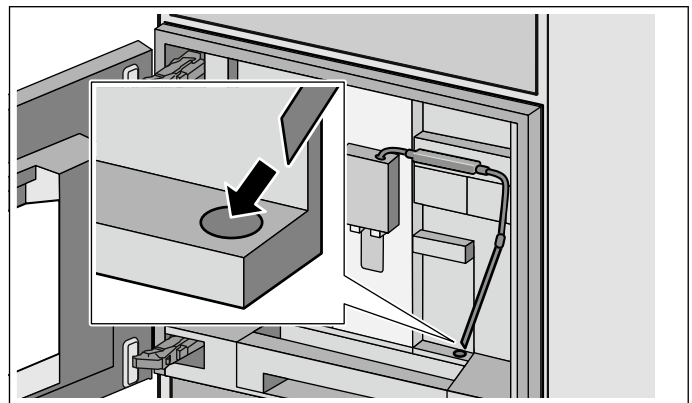
Cleaning and descaling

Duration: approx. 26 minutes

The cleaning and descaling program combines the individual cleaning and descaling functions. If the two programs are due at about the same time, your fully automatic espresso machine will automatically suggest running this combined service program.

Clean the brewing unit before the start of the service program. → "Cleaning the brewing unit" on page 25

- 1 Rotate function selector to **S**.
- 2 Select "Cleaning and descaling program" using the rotary selector.
- 3 Touch the ✓ symbol.
The cleaning and descaling program starts. The notes on the display guide you through the program.
- 4 Empty and reinsert the drip tray and coffee dregs container.
- 5 Place a cleaning tablet into the ground coffee drawer and close the drawer again.
- 6 Remove the water filter (if there is one) and touch the ✓ symbol.
- 7 Pour lukewarm water into the empty water tank up to the "calc" mark (17 oz/0.5 l) and then dissolve a descaling tablet in it.
- 8 Remove the milk tube from the milk container, wipe it down and insert the end of the milk tube into the hole on the coffee dregs container.



- 9 Close the door.
- 10 Place a container with a capacity of 17 oz (0.5 liters) under the beverage dispenser.

- 11 Touch the ► symbol.
The program will run for approx. 19 minutes.
Note: If there is too little descaling solution in the water tank, the message "Fill water tank with water and descaler" appears. Fill the empty water tank with lukewarm water up to the "calc" mark (17 oz/ 0.5 l) and then dissolve a descaling tablet in it. Press ✓ to confirm. The program will continue.
- 12 When requested to do so by the message on the display, rinse the water tank and then fill it with fresh water up to the "max" mark. If you are using a filter, reinsert it now.
- 13 Touch the ► symbol.
The program will run for approx. 7 minutes and rinse the appliance.
- 14 Empty and reinsert the drip tray.
- 15 Touch the ✓ symbol.
The program has finished.
- 16 Touch the ✓ symbol.
The appliance is ready to use.

Emptying program

The emptying program is a service program which is used to remove coffee bean residue and to prevent damage caused by frost during transportation and storage. The appliance must be ready for use.

- 1 Rotate function selector to **S**.
- 2 Select "Emptying program" with the rotary selector.
- 3 Touch the ✓ symbol.
- 4 Empty the bean container and reinsert it.
- 5 If present, remove the milk container and close the door.
- 6 Close the door.
The emptying program runs for approx. 1 minute.
- 7 Empty and reinsert the water tank.
- 8 Close the door.
The emptying program runs for approx. 1 minute.
- 9 Remove the brewing unit and clean it thoroughly.
- 10 Touch the ✓ symbol.
- 11 Clean the drip tray, coffee dregs container, milk system and milk hose set thoroughly, then reinsert them.
- 12 Close the door.

The emptying program is finished.

Note: The emptying program can also be performed when changing the coffee beans.

Simple troubleshooting

Problem	Cause	Remedial action
The personally selected capacity is not reached. Coffee dispensing slows to a trickle or stops completely.	The grinding level is too fine. The ground coffee is too fine.	Adjust the grinding level to a coarser setting. Use coarser ground coffee.
	The appliance is heavily calcified.	Descalcify the appliance as described in the instructions. → <i>"Service programs" on page 26</i>
	The brewing unit is soiled.	Clean the brewing unit. → <i>"Cleaning the brewing unit" on page 25</i>
The hot water is milky or tastes of milk or coffee.	The milk hose has not been removed.	Detach the milk hose from the milk container.
	Milk or coffee residue in the beverage dispenser.	Clean the beverage dispenser.
The coffee has no "crema".	Unsuitable type of coffee.	Use a type of coffee with a higher proportion of robusta beans.
	The beans are no longer freshly roasted.	Use fresh beans.
	The grinding level is not suitable for the coffee beans.	Set a finer grinding level.
The coffee is too "acidic".	The grinding level is too coarse. The ground coffee is too coarse.	Adjust the grinding level to a finer setting. Use finer ground coffee.
	Unsuitable type of coffee.	Change the type of coffee.
The coffee is too "bitter".	The grinding level is too fine. The ground coffee is too fine.	Adjust the grinding level to a coarser setting. Use coarser ground coffee.
	Unsuitable type of coffee.	Change the type of coffee.
The coffee tastes "burnt".	The brewing temperature is too high.	Reduce the temperature. → <i>"Preparing beverages" on page 13</i>
	The grinding level is too fine. Ground coffee is too fine.	Adjust the grinding level to a coarser setting. Use coarser ground coffee.
	Unsuitable type of coffee.	Change the type of coffee.
The coffee is too "weak".	Coffee strength selected is too weak.	Use stronger coffee. → <i>"Preparing beverages" on page 13</i>
	Ground coffee drawer blocked with ground coffee.	Remove the ground coffee drawer, clean it and dry it thoroughly.
The ground coffee gets stuck in the ground coffee drawer.	The ground coffee sticks together.	Do not compact the ground coffee in the ground coffee drawer.
	The ground coffee drawer is wet.	Remove the ground coffee drawer, clean it and dry it thoroughly.
The water filter does not stay in position in the water tank.	The water filter is not correctly attached.	Firmly press the water filter straight down into the tank connection.
The bean container sticks when inserting.	There are beans in the housing.	Remove the beans.
The coffee dregs are not compact and are too wet.	The set grinding level is too fine or too coarse, or not enough ground coffee is being used.	Set a coarser or finer grinding level or use 2 level measuring spoons of ground coffee.
The grinding level adjustment is stiff.	Too many beans in the grinding unit.	Dispense a beverage made from coffee beans. Only make any subsequent changes to the grinding level in small steps.

Problem	Cause	Remedial action
The brewing unit cannot be inserted.	Brewing unit is in the wrong position.	Insert the brewing unit as described in the instructions. → <i>"Cleaning the brewing unit" on page 25</i>
	Brewing unit is locked.	Unlock brewing unit. → <i>"Cleaning the brewing unit" on page 25</i>
The protective cover of the brewing unit cannot be properly attached.	Brewing unit is not locked.	Lock the brewing unit. → <i>"Cleaning the brewing unit" on page 25</i>
There is water under the drip tray.	This water is condensed.	Do not insert drip tray without the cover.
Display screen "Milk container connected?" despite connected milk container.	Container is outside the range of the sensor.	Position the container at the right edge.
	Material, e.g. milk carton, is not recognized.	Confirm the display request with "Yes" or use the enclosed milk container.
Display screen "High or low voltage".	Mains voltage too high or too low.	Contact electricity or grid provider. Have the power supply checked by a specialist contractor.
Display screen "Let appliance cool down".	Appliance is too hot.	Switch off appliance for 30 minutes.
Display screen "Error: E0510".	The appliance has encountered an error.	Proceed according to the display screen.
Display screen "Fill coffee beans". Although the bean container is full, the appliance does not grind the coffee beans.	Beans are not falling into the grinding unit (beans that are too oily may stick to the bean container).	Gently tap the bean container. Change the type of coffee if necessary. When the bean container is empty, wipe it with a dry cloth.
Display screen "Clean brewing unit".	Brewing unit is soiled.	Clean the brewing unit.
	Too much ground coffee in the brewing unit.	Clean the brewing unit. Add no more than two level measuring spoons of ground coffee.
	The brewing unit's mechanism is stiff.	Clean the brewing unit. → <i>"Cleaning the brewing unit" on page 25</i>
Display screen "Refill still water or remove filter".	Water tank incorrectly inserted.	Insert water tank correctly.
	Carbonated water in the water tank.	Fill the water tank with fresh tap water.
	Float is stuck in the water tank.	Remove the tank and clean thoroughly.
	New water filter not rinsed according to instructions, or water filter used or defective.	Rinse the water filter according to the instructions and then switch on, or use a new water filter.
	Air in the water filter.	Immerse the water filter into water until no more air bubbles escape; insert the filter again.
Display screen "Empty drip trays" despite them being empty.	Drip tray is soiled and wet.	Clean and dry the drip tray thoroughly.
	Emptying is not detected when the appliance is off.	When the appliance is switched on, remove and reinsert the drip tray.
Display screen "Insert drip trays" despite them being inserted.	Inside of appliance (tray holder) is dirty.	Clean the inside of the appliance.
	The coffee dregs container is not fully inserted.	Push the coffee dregs container all the way in.
Water dripped onto the inner floor of the appliance when the drip tray was removed.	Drip tray was removed too soon.	Wait a few seconds after the last beverage has been dispensed before removing the drip tray.
Display screen "Switch off the appliance at the mains switch and switch on again after 30 sec.!"	Appliance is too warm.	Let the appliance cool down.
	Brewing unit is soiled.	Clean the brewing unit.

Problem	Cause	Remedial action
Display screen "Appliance not sufficiently descaled. Repeat the process".	Incorrect or insufficient descaling agent or appliance excessively calcified.	Run the descaling program again.

If you are unable to solve the problem, always call the hotline!

You will find the telephone numbers at the back of these instructions.

Gaggenau

BSH Home Appliance Corporation

1901 Main Street, Suite 600

Irvine, CA 92614

+1.877.442.4436

USA

www.gaggenau-usa.com

© 2015 BSH Home Appliances

Gaggenau Hausgeräte GmbH

Carl-Wery-Straße 34

81739 München

GERMANY

GAGGENAU



8001039726 en-us (960520)